

## FISCAL YEAR 2009 E-GOVERNMENT ACT REPORT

### EXECUTIVE SUMMARY

The Railroad Retirement Board (RRB) is actively pursuing initiatives under the E-Government Act and has implemented a number of successful services. These include internet-based technologies for rail employers to file reports of service and compensation needed to determine eligibility under the Railroad Retirement and Railroad Unemployment Insurance Acts. The RRB also provides online services to rail employees and beneficiaries so they can use the latest technologies to access their account information and partake in benefit programs. To support those programs and provide program integrity, the RRB has taken advantage of internet technologies to partner with other government agencies at the Federal and state levels. These projects are all guided by a closely managed information technology steering process that identifies initiatives that best further our mission in a manner consistent with the RRB's enterprise architecture.

During Fiscal Year 2009, the RRB implemented two customer-based E-Government Initiatives.

- Nationwide Toll-Free Telephone System
- Employer Reporting System enhancements

We also participated in a wide-range of government-wide transparency initiatives during Fiscal Year 2009. A series of documents outlining the RRB's implementation of the American Recovery and Reinvestment Act (ARRA) was developed and published to the [www.recovery.gov](http://www.recovery.gov) website. ARRA-related documents as well as background on RRB benefit programs were published to the Catalog of Federal Domestic Assistance ([www.cfda.gov](http://www.cfda.gov)) website and to the RRB's website at [www.rrb.gov](http://www.rrb.gov). Five data sets containing railroad employment data were published to [www.data.gov](http://www.data.gov). The RRB also provides input to the General Services Administration (GSA) through the Federal Procurement Data System (<https://www.fpds.gov/fpdsng/cms/>). As the FPDS manager, GSA uploads RRB procurement data to [www.usaspending.gov](http://www.usaspending.gov).