

U. S. Railroad Retirement Board

CHARLOTTE DISTRICT OFFICE
QUORUM BUSINESS PARK
7508 EAST INDEPENDENCE BLVD. SUITE120
CHARLOTTE NC 28227

PHONE NUMBER: (877) 772-5772

FAX NUMBER: (704) 344-6429

E-MAIL: @RRB.

OFFICE HOURS: 9:00 AM THRU 3:30 PM

Monday through Friday except Federal Holidays

SCHEDULE OF SERVICE FOR CALENDAR YEAR 2012

LOCATIONS OF SERVICE:

For the convenience of persons who are not able to visit the district office shown above, you may contact us by telephone. We are able to develop applications and conduct most business by phone and mail. Please contact the office shown above to advise if you would like to schedule an appointment.

SERVICE IS PROVIDED ON AN AS NEEDED BASIS AT THE FOLLOWING LOCATIONS.

Asheville, NC

Social Security Office
800 Centre Park Dr

Florence, SC

CSX Transportation Office
100 Oakland Ave

Greenwood, SC

Social Security Office
115 Enterprise Ct., Suite C

Raleigh/Durham, NC

Whitaker Mill Senior Center
401 E. Whitaker Mill Road

Rocky Mount, NC

Social Security Office
2723 Sunset Ave

Our office services the following States:

North Carolina with the exception of Gates, Camden, Perquimans, Pasquotank, Currituck and Chowan counties. (These counties are handled by the Richmond, VA District Office.)

South Carolina with the exception of Beaufort and Jasper counties. (These two counties are serviced by our Jacksonville, FL District Office.)

SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:

If you telephone the office and receive a recorded message, please leave your name, telephone number, RRB claim number or Social Security number, and a brief message. You can call the RRB toll free at **877-772-5772** to obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate or request a replacement Medicare card.