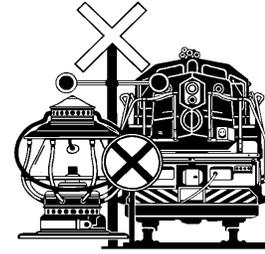


# U. S. Railroad Retirement Board

DULUTH, MINNESOTA DISTRICT OFFICE  
Federal Building Room 125  
515 W First St  
Duluth, MN 55802-1392



PHONE NUMBER: (877) 772-5772 (Toll Free)  
FAX NUMBER: (218)720-5315  
SECURE E-MAIL: <https://secure.rrb.gov/375.html>  
OFFICE HOURS: 9:00 AM THRU 3:30 PM  
Monday through Friday except Federal Holidays



## SCHEDULE OF SERVICE FOR CALENDAR YEAR 2012

### LOCATIONS OF NON-SCHEDULED SERVICE:

For the convenience of those who are unable to visit the district office shown above, in-person service is provided at the following locations. Please contact the office shown above to schedule an appointment.

Service to other cities outside the Duluth, MN metro area is provided on an as needed basis. Please contact the office shown above to schedule an appointment.

### The Duluth District Office services the following counties:

In Michigan – Gogebic and Ontonagon

In Minnesota – Aitkin, Beltrami, Carlton, Cass, Clearwater, Cook, Crow Wing, Hubbard, Itasca, Koochiching, Lake, Lake of the Woods, Pine, St Louis, Todd, and Wadena

In Wisconsin – Ashland, Barron, Bayfield, Burnett, Douglas, Iron, Oneida, Price, Rusk, Sawyer, Vilas, and Washburn

You can also call the RRB toll free number 1-877-772-5772 to obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate, request a replacement Medicare card, or get the work history of an active railroad employee. If you move to another part of the United States, the toll-free number will also let you know the district office that handles your new residence.

**PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY TELEPHONING, WRITING, OR SENDING E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.**