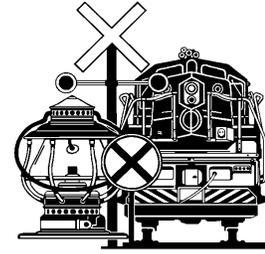


U. S. Railroad Retirement Board

Nashville, Tennessee District Office
233 Cumberland Bend – Suite 104
Nashville, TN 37228-1813



PHONE NUMBER: (877) 772-5772
FAX NUMBER: (615) 736-7071
Secure Messaging: <https://secure.rrb.gov/131.html>
OFFICE HOURS: 9:00 AM THRU 3:30 PM (CT)
Monday through Friday except Federal Holidays



SCHEDULE OF SERVICE FOR CALENDAR YEAR 2012

LOCATIONS OF NON-SCHEDULED SERVICE:

For the convenience of persons who are not able to utilize the services of the district office shown above, in-person service is provided on an as needed basis at the following locations. Please contact the office shown above to schedule an appointment.

Knoxville, TN

Social Security Office
8530 Kingston Pike
Knoxville TN 37919

East Ridge, TN

East Ridge City Hall
1517 Tombras Avenue
East Ridge, TN 37412

The Nashville District Office provides services to the following counties in TN :

Anderson	Bedford	Benton	Bledsoe	Blount	Bradley	Campbell
Cannon	Carroll	Cheatham	Claiborne	Clay	Cocke	Coffee
Cumberland	Davidson	DeKalb	Dickson	Fentress	Franklin	Giles
Grainger	Grundy	Hamblen	Hamilton	Henry	Hickman	Houston
Humphreys	Jackson	Jefferson	Knox	Lake	Lawrence	Lewis
Lincoln	Loudon	McMinn	Macon	Marion	Marshall	Maury
Meigs	Monroe	Montgomery	Moore	Morgan	Obion	Overton
Perry	Pickett	Polk	Putnam	Rhea	Roane	Robertson
Rutherford	Scott	Sequatchie	Sevier	Smith	Stewart	Sumner
Trousdale	Union	Van Buren	Warren	Wayne	Weakley	White
Williamson	Wilson					

OTHER COUNTIES SERVICED BY THIS OFFICE:

In Georgia: Catoosa Dade Murray Walker Whitfield

SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE

If you telephone the office and receive a recorded message, please leave your name, telephone number (including area code) and RRB claim number and/or Social Security number and a brief message. Your call will be returned as soon as possible.

YOU CAN CALL THE RRB TOLL FREE AT (877) 772-5772 TO OBTAIN INFORMATION ABOUT UNEMPLOYMENT AND SICKNESS BENEFITS, REQUEST A LETTER SHOWING YOUR CURRENT MONTHLY RATE, REQUEST A REPLACEMENT MEDICARE CARD, A DUPLICATE TAX STATEMENT AND OBTAIN A STATEMENT SHOWING THE AMOUNT OF COMPENSATION AND SERVICE CREDITED UNDER THE RAILROAD RETIREMENT ACT. YOU MAY ALSO REQUEST THIS INFORMATION FROM OUR INTERNET WEB SITE AT [.RRB.](#)

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY TELEPHONING, WRITING, OR SENDING E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.

