

# U. S. Railroad Retirement Board

OAKLAND, CALIFORNIA DISTRICT OFFICE

Oakland Federal Bldg.

1301 Clay Street, Suite 110S

Oakland, California 94612-5215

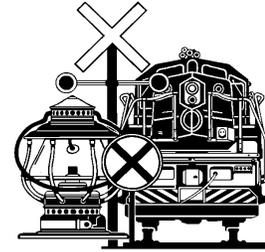
PHONE NUMBER: 877 772-5772

FAX NUMBER: 510 637-2978

SECURE E-MAIL: <https://secure.rrb.gov/377.html>

OFFICE HOURS: 9:00 AM THRU 3:30 PM

Monday through Friday except Federal Holidays



## SCHEDULE OF SERVICE FOR CALENDAR YEAR 2012

### LOCATIONS OF NON-SCHEDULED SERVICE:

For the convenience of customers who are unable to visit the district office shown above, in-person service is provided on an as needed basis at the following outreach locations. Please contact the office shown above to schedule an appointment.

Eureka, Fort Bragg, Fresno, Modesto, Redding, Salinas, Stockton, Willits. Service is provided at other locations on request.

### The Oakland District Office services the following counties:

#### In California:

Alameda, Calaveras, Contra Costa, Del Norte, Fresno, Humboldt, Inyo, Kings, Lake, Lassen, Madera, Marin, Mariposa, Mendocino, Merced, Modoc, Monterey, Napa, San Benito, San Francisco, San Joaquin, San Mateo, Santa Clara, Santa Cruz, Shasta, Siskiyou, Solano, Sonoma, Stanislaus, Tehama, Trinity, Tulare, Tuolumne.

#### All islands in Hawaii

### SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:

You can call toll free at 1-877-772-5772. The toll free number provides automatic routing of calls to claims representatives in the Oakland District Office and the nearby offices of Covina, Roseville, and Mesa, AZ during peak periods. You can also obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate, request a replacement Medicare card, or get the work history of an active railroad employee. If you move to another part of the United States, the RRB toll-free number will also let you know the district office that handles your new residence.

**PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY TELEPHONING, WRITING, OR SENDING E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.**