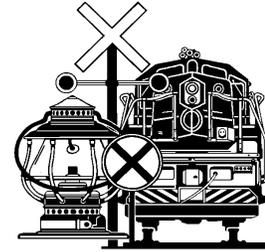


U. S. Railroad Retirement Board



PORTLAND, OREGON DISTRICT OFFICE
Congress Center
1001 SW 5th Ave., Suite 420
Portland, OR 97204



PHONE NUMBER: Toll Free 877-772-5772
FAX NUMBER: (503) 326-2157
SECURE E-MAIL: <https://secure.rrb.gov/380.html>
OFFICE HOURS: 9:00 AM THRU 3:30 PM
Monday through Friday except Federal Holidays

SCHEDULE OF SERVICE FOR CALENDAR YEAR 2012

LOCATIONS OF NON-SCHEDULED SERVICE:

For the convenience of persons who are unable to visit the district office, in-person service may be provided at the following locations. Please contact the office shown above to schedule an appointment.

Salem, Eugene, Bend, Klamath Falls, and The Dalles, Oregon; and Longview, Washington.

The Portland, Oregon District Office services the following counties:

OREGON: Benton, Clackamas, Clatsop, Columbia, Coos, Crook, Curry, Douglas, Deschutes, Gilliam, Hood River, Jackson, Jefferson, Josephine, Klamath, Lake, Lane, Lincoln, Linn, Marion, Morrow, Multnomah, Polk, Sherman, Tillamook, Wasco, Washington, Wheeler, Yamhill

WASHINGTON: Clark, Cowlitz, Klickitat, Pacific, Skamania, Wahkiakum

SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:

You can call toll free at 1-877-772-5772. The toll free number provides automatic routing of calls to claims representatives in the Portland District Office and the nearby offices of Billings, MT; Salt Lake City, UT; Bellevue, WA; and Spokane, WA during emergency and peak periods. You can also obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate, request a replacement Medicare card, or get the work history of an active railroad employee. If you move to another part of the United States, the RRB toll-free number will also let you know the district office that handles your new residence.

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US PROVIDE BETTER SERVICE BY TELEPHONING, WRITING, OR SENDING E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.