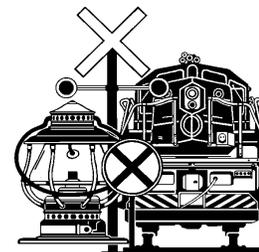


U. S. Railroad Retirement Board

SALT LAKE CITY, UTAH DISTRICT OFFICE
125 SOUTH STATE STREET, SUITE 1205
SALT LAKE CITY, UT 84138-1137



PHONE NUMBER: Toll Free 877-772-5772
FAX NUMBER: (801) 524-4313
SECURE E-MAIL: <https://secure.rrb.gov/383.html>
OFFICE HOURS: 9:00 AM THRU 3:30 PM
Monday through Friday except Federal Holidays



SCHEDULE OF SERVICE FOR CALENDAR YEAR 2012

The Salt Lake City District Office services the following counties:

UTAH:

All Counties

IDAHO:

Ada
Adams
Bannock
Bear Lake
Bingham
Blaine
Boise
Bonneville
Butte
Camas

Canyon
Caribou
Cassia
Clark
Custer
Elmore
Franklin
Freemont
Gem
Gooding
Jefferson
Jerome
Lemhi
Lincoln

Madison
Minidoka
Oneida
Owyhee
Payette
Power
Teton
Twin Falls
Valley
Washington

WYOMING:

Lincoln
Sublette

Sweetwater
Teton
Uinta

NEVADA:

Elko
Humboldt
Lincoln
White Pine

OREGON:

Malheur

LOCATIONS OF NON-SCHEDULED SERVICE:

If you are unable to visit the Salt Lake City district office, in-person service may be provided at the following locations. Please contact the Salt Lake City district office to schedule an appointment.

UTAH: Milford, Helper

NEVADA: Elko

Service is provided at other locations as necessary.

IDAHO: Nampa, Pocatello

WYOMING: Evanston, Green River,

SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:

You can call toll free at 1-877-772-5772. The toll free number provides automatic routing of calls to claims representatives in the Salt Lake City District Office and the nearby offices of Billings, MT; Portland, OR; Bellevue, WA; and Spokane, WA during emergency and peak periods. You can also obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate, request a replacement Medicare card, or get the work history of an active railroad employee. If you move to another part of the United States, the RRB toll-free number will also let you know the district office that handles your new residence.

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY TELEPHONING, WRITING, OR SENDING E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.