

***APPENDICES***

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## Appendices

### Glossary of Acronyms and Abbreviations

#### A

ACSI American Customer Satisfaction Index  
AMS American Management Systems, Inc.

#### B

BIPA Benefits Improvement and Protection Act of 2000  
BIS Bureau of Information Services  
BRM Business Reference Model

#### C

CHRIS Comprehensive Human Resources Integrated System  
CMS Centers for Medicare and Medicaid Services  
CNC Currently Not Collectible  
CPI-W Consumer Price Index for Urban Wage Earners and Clerical Workers

#### D

DCIA Debt Collection Improvement Act of 1996  
DOJ Department of Justice  
DOL Department of Labor

#### E

ERS Employer Reporting System

#### F

FAIR Act Federal Activities Inventory Reform Act  
FASAB Federal Accounting Standards Advisory Board  
FECA Federal Employees' Compensation Act  
FFS Federal Financial System  
FHI Federal Hospital Insurance  
FI Financial Interchange  
FICA Federal Insurance Contributions Act  
FMFIA Federal Managers' Financial Integrity Act  
FMS Financial Management Service  
FY Fiscal Year  
FOASI/DI Federal Old-Age and Survivors Insurance/Disability Insurance

#### G

GAO General Accounting Office  
GISRA Government Information Security Reform Act  
GPRA Government Performance and Results Act  
GSA General Services Administration

**I**

IAE Integrated Acquisition Environment  
IRM Information Resources Management  
IRS Internal Revenue Service  
ISSO Information System Security Officer  
IT Information Technology

**M**

MCRC Management Control Review Committee

**N**

N/A Not Applicable  
NRRIT National Railroad Retirement Investment Trust

**O**

OIG Office of Inspector General  
OMB Office of Management and Budget  
OPM Office of Personnel Management

**P**

P&AR Performance and Accountability Report  
PBSC Performance-based Service Contracting

**R**

RR Railroad Retirement  
RRA Railroad Retirement Act  
RR Account Railroad Retirement Account  
RRB Railroad Retirement Board  
RRS Account Railroad Retirement Supplemental Account  
RRSIA Railroad Retirement and Survivors' Improvement Act of 2001  
RRTA Railroad Retirement Tax Act  
RUI Railroad Unemployment Insurance  
RUIA Railroad Unemployment Insurance Act  
RUSI Railroad Unemployment and Sickness Insurance

**S**

SCHIP State Children's Health Insurance Program  
SFFAS Statement of Federal Financial Accounting Standards  
SSA Social Security Administration  
SSEB Social Security Equivalent Benefit

**T**

TOP Treasury Offset Program  
Treasury Department of the Treasury  
Trust National Railroad Retirement Investment Trust  
TSP Thrift Savings Plan

**V**

VAN Virtual Area Network

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