

# U. S. Railroad Retirement Board



Spokane Washington District Office  
United States Courthouse  
W. 920 Riverside Ave. Room 492B  
Spokane Washington 99201-1081

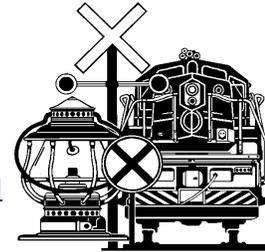
PHONE NUMBER: (509) 353-2795

FAX NUMBER: (509) 353-2741

SECURE MESSAGING: <https://secure.rrb.gov/384.html>

OFFICE HOURS: 9:00 AM THRU 3:30 PM

Monday through Friday except Federal Holidays



## SCHEDULE OF SERVICE FOR CALENDAR YEAR 2004

### LOCATIONS OF SCHEDULED AND NON-SCHEDULED SERVICE:

For the convenience of those who are unable to visit the district office shown above, in-person service is provided at the following locations. Please contact the office shown above to schedule an appointment.

District office personnel travel throughout the area providing service to such towns as Whitefish, Montana; Lewiston, Idaho; Pasco, Wenatchee and Yakima, Washington and Hermiston and La Grande, Oregon. Service is provided at other locations as required.

If you telephone the office and receive a recorded message, please leave your name, telephone number (including area code) and the town you are calling from. Your call will be returned as soon as possible.

### The Spokane Washington District Office services the following counties:

**In Washington State:** Adams, Asotin, Benton, Chelan, Columbia, Douglas, Ferry, Franklin, Garfield, Grant, Kittitas, Lincoln, Okanogan, Pend Oreille, Spokane, Stevens, Walla Walla, Whitman, and Yakima.

**In Oregon:** Baker, Grant, Harney, Umatilla, Union and Wallowa.

**In Montana:** Flathead, Lincoln and Sanders.

**In Idaho:** Benewah, Bonner, Boundary, Clearwater, Kootenai, Latah, Lewis, Nez Perce and Shoshone.

The Railroad Retirement Board maintains a toll-free Help-Line at 1-800-808-0772. You can secure automated information about unemployment and sickness benefits, request a letter reflecting current monthly annuity rate, request a replacement Medicare card or secure the work history of an active railroad employee. If you move to another part of the United States, the toll-free number will also let you know the district office that handles your new residence.

**PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY TELEPHONING, WRITING, OR SENDING E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.**