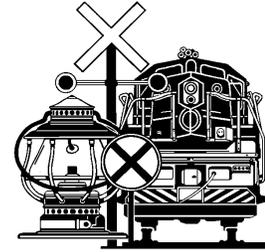


# U. S. Railroad Retirement Board

ALBUQUERQUE, NM DISTRICT OFFICE  
421 Gold Ave SW, RM 304  
P O Box 334  
Albuquerque NM 87103



PHONE NUMBER: 877-772-5772  
FAX NUMBER: 505-346-6407  
SECURE E-MAIL: [://secure.rrb.gov/370.html](https://secure.rrb.gov/370.html)  
OFFICE HOURS: 9:00 AM THRU 3:30 PM  
Monday through Friday except Federal Holidays



## SCHEDULE OF SERVICE FOR CALENDAR YEAR 2013

### LOCATIONS OF NON-SCHEDULED SERVICE:

For the convenience of those who are unable to visit the district office shown above, in-person service is provided at the following locations. Please contact the office shown above to schedule an appointment.

In New Mexico: Clovis and Gallup

In Texas: El Paso

### The Albuquerque District Office services the following counties:

In New Mexico: All Counties

In Texas: Brewster, Culberson, El Paso, Hudspeth, Jeff Davis, Pecos, Presidio, Reeves and Terrell Counties

### SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:

If you telephone the office and receive a recorded message, please leave your name, telephone number (including area code) and RRB claim number and/or Social Security number and a brief message. Your call will be returned as soon as possible.

You can call the RRB Toll free at 877-772-5772 to obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate or request a replacement Medicare card.

**PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY TELEPHONING, WRITING, OR SENDING E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.**