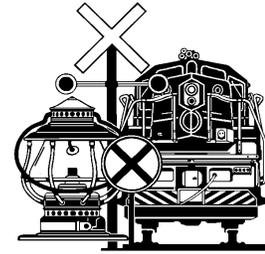


U. S. Railroad Retirement Board

Altoona PA District Office
1514 Eleventh AV
P.O. Box 990
Altoona PA 16603-0990



PHONE NUMBER: (877) 772-5772
FAX NUMBER: (814) 946-3620
SECURE MESSAGING: [://secure.rrb.gov/243](https://secure.rrb.gov/243)
OFFICE HOURS: 9:00 AM THRU 3:30 PM
Monday through Friday except Federal Holidays



SCHEDULE OF SERVICE FOR CALENDAR YEAR 2011

LOCATIONS OF NON-SCHEDULED SERVICE:

For the convenience of persons who are not able to utilize the services of the district office, in-person service will be provided as needed. Please contact the district office shown above to schedule an appointment.

We provide service to the following areas on an as-needed basis. Please call the district office for exact times and dates.

Cumberland, MD

Dubois, PA

Johnstown, PA

Martinsburg, WV

Punxsutawney, PA

The Altoona District Office services the following counties:

In Maryland: Allegany and Garrett.

In West Virginia: Berkeley, Grant, Hampshire, Hardy, Jefferson, Mineral and Morgan.

In Pennsylvania: Bedford, Blair, Cambria, Cameron, Centre, Clearfield, Elk, Forest, Fulton, Huntingdon, Indiana, Jefferson and Somerset.

SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:

If you telephone the office and receive a recorded message, please leave your name, telephone number (including area code) and RRB claim number and/or Social Security number and a brief message. Your call will be returned as soon as possible.

You can call the RRB toll free at 877-772-5772 to obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate or request a replacement Medicare card.

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE -BY CALLING OR WRITING THE OFFICE IN -ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.