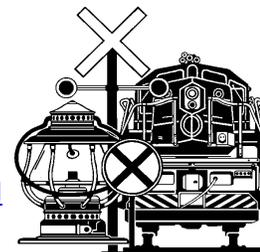


# U. S. Railroad Retirement Board

Baltimore, Maryland District Office  
George H Fallon Federal Building  
31 Hopkins Plaza, Suite 820  
Baltimore, Maryland 21201-2896



PHONE NUMBER: (877) 772-5772  
FAX NUMBER: (410) 962-9835  
SECURE MESSAGING: <https://secure.rrb.gov/221.html>  
OFFICE HOURS: 9:00 AM THRU 3:30 PM  
Monday through Friday except Federal Holidays



## SCHEDULE OF SERVICE FOR CALENDAR YEAR 2013

### SERVICE LOCATION:

For the convenience of persons who are not able to utilize the services of the district office shown above, in-person service is regularly provided at the following location. Please contact the office shown above to schedule an appointment. A representative will be there from 9:00 a.m. until 3:30 p.m. on the days listed below.

U.S. Railroad Retirement Board  
1310 G Street N.W.  
Suite 500  
Washington, D.C. 20005

JAN: 2, 3, 8, 9, 10, 15, 16, 17, 22, 23, 24, 29, 30, 31	JUL: 2, 3, 9, 10, 11, 16, 17, 18, 23, 24, 25, 30, 31
FEB: 5, 6, 7, 12, 13, 14, 19, 20, 21, 26, 27, 28	AUG: 1, 2, 6, 7, 8, 13, 14, 15, 20, 21, 22, 27, 28, 29
MAR: 5, 6, 7, 12, 13, 14, 19, 20, 21, 26, 27, 28	SEP: 3, 4, 5, 10, 11, 12, 17, 18, 19, 24, 25, 26
APR: 2, 3, 4, 9, 10, 11, 16, 17, 18, 23, 24, 25, 30	OCT: 1, 2, 3, 8, 9, 10, 15, 16, 17, 22, 23, 24, 29, 30, 31
MAY: 1, 2, 7, 8, 9, 14, 15, 16, 21, 22, 23, 28, 29, 30	NOV: 5, 6, 7, 12, 13, 14, 19, 20, 21, 26, 27
JUN: 4, 5, 6, 11, 12, 13, 18, 19, 20, 25, 26, 27	DEC: 3, 4, 5, 10, 11, 12, 17, 18, 19, 24, 26, 31

### The Baltimore District Office services the following counties:

In Virginia: Loudoun, Fairfax, Prince William, Warren, Arlington, Clarke, Frederick, Accomack, and Northampton, as well as the independent cities of Alexandria, Fairfax, Falls Church, Manassas, Manassas Park, and Winchester

The District Office provides services to all of the counties in Maryland except: Garrett and Allegany  
The District Office provides services to all of the counties in Delaware except: New Castle

### SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:

If you telephone the office and receive a recorded message, please leave your name, telephone number (including area code) and RRB claim number and/or Social Security number and a brief message. Your call will be returned as soon as possible.

You can call the RRB toll free at 877-772-5772 to obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate or request a replacement Medicare card.

**PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY TELEPHONING, WRITING, OR SENDING AN E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.**