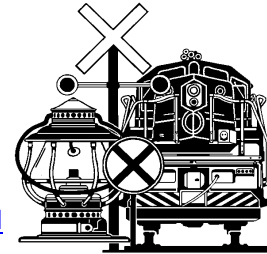


U. S. Railroad Retirement Board



Albany, NY District Office
O'Brien Federal Building
Clinton Ave & N. Pearl Street, Room 264
Post Office Box 529
Albany, NY 12201-0529

PHONE NUMBER: (877) 772-5772
FAX NUMBER: (518) 431-4000
SECURE MESSAGING: <https://secure.rrb.gov/211.html>
OFFICE HOURS: 9:00 AM THRU 3:30 PM
Monday through Friday except Federal Holidays



SCHEDULE OF SERVICE FOR CALENDAR YEAR 2012

LOCATIONS OF NON-SCHEDULED SERVICE:

For the convenience of persons who are not able to visit the district office at the address shown above, in-person service can be provided on an as needed basis. Please contact the office shown above to schedule an appointment.

The Albany District Office services the following counties:

Albany, Clinton, Columbia, Delaware, Essex, Franklin, Fulton, Greene, Hamilton, Montgomery, Otsego, Rensselaer, Saratoga, Schenectady, Schoharie, Ulster, Warren and Washington

You can call the RRB toll free at 877-772-5772 to obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate or request a replacement Medicare card.

IF YOU CONTACT THE OFFICE IN WRITING OR BY EMAIL, ALWAYS PROVIDE THE SOCIAL SECURITY NUMBER OF THE RAILROAD EMPLOYEE, THE TYPE OF INFORMATION YOU NEED AND A TELEPHONE NUMBER WHERE YOU CAN BE REACHED DURING REGULAR BUSINESS HOURS. WE MAY BE ABLE SAVE YOU A TRIP.