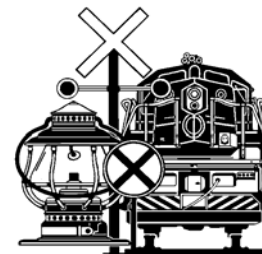


U. S. Railroad Retirement Board

ALBUQUERQUE, NM DISTRICT OFFICE
421 Gold SW, Suite304, PO Box 334
Albuquerque NM 87103-0334



PHONE NUMBER: 505-346-6405
FAX NUMBER: 505-346-6407
SECURE E-MAIL: <https://secure.rrb.gov/370.html>
OFFICE HOURS: 9:00 AM THRU 3:30 PM
Monday through Friday except Federal Holidays



SCHEDULE OF SERVICE FOR CALENDAR YEAR 2009

LOCATIONS OF NON-SCHEDULED SERVICE:

For the convenience of those who are unable to visit the district office shown above, in-person service is provided at the following locations on an as-needed basis: Clovis and Gallup New Mexico and El Paso Texas, and other locations as necessary. Please contact the office shown above to schedule an appointment.

There is a local El Paso, TX number which is forwarded to Albuquerque, NM office. That number is 915-541-7063

There is a local Gallup, NM number which is forwarded to Albuquerque, NM office. That number is 505-722-6100

The Albuquerque District Office services the following counties:

In New Mexico: All Counties

In Texas: Brewster, Culberson, El Paso, Hudspeth, Jeff Davis, Pecos, Presidio, Reeves and Terrell Counties

SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:

If you telephone the office and receive a recorded message, please leave your name, telephone number (including area code) and RRB claim number and/or Social Security number and a brief message. Your call will be returned as soon as possible.

You can call the RRB Help-Line toll free at 1-800-808-0772 to obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate or request a replacement Medicare card.

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY TELEPHONING, WRITING, OR SENDING E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.