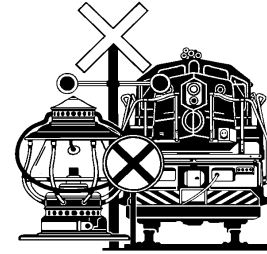


U. S. Railroad Retirement Board

Kansas City District Office
601 East 12th Street, Room 113
Kansas City, MO 64106-2808



PHONE NUMBER: (877) 772-5772
FAX NUMBER: (816) 426-5334
E-mail: kansascity@rrb.gov
for non-sensitive requests or information



OFFICE HOURS: 9:00 A.M. THRU 3:30 P.M.
Monday through Friday except Federal Holidays

Secure e-mail for the Kansas City RRB – <https://secure.rrb.gov/184.html>

SCHEDULE OF SERVICE FOR CALENDAR YEAR 2010

LOCATIONS OF NON-SCHEDULED SERVICE:

For the convenience of those who are unable to visit the district office shown above, in-person service is provided as needed at the following location.

Please contact the office shown above to schedule an appointment.

Location – TOPEKA, KANSAS

Social Security Office
600 SW Commerce Place
Topeka, KS 66615

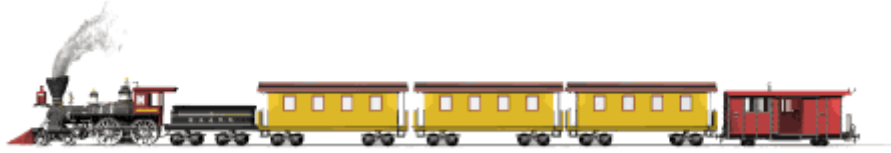
Service to other cities outside the metro area is provided on an as-needed basis.
(MISSOURI -Chillicothe, Sedalia, Joplin, St Joseph, Bethany, and Moberly)
(KANSAS - Atchison, Emporia, and Marysville)



The Kansas City District Office services the following counties:

In Missouri: Adair, Andrew, Barry, Bates, Barton, Benton, Buchanan, Caldwell, Carroll, Cass, Cedar, Chariton, Clay, Clinton, Cooper, Dade, Daviess, Dekalb, Gentry, Grundy, Harrison, Henry, Howard, Jackson, Jasper, Johnson, LaFayette, Lawrence, Linn, Livingston, Macon, McDonald, Mercer, Moniteau, Morgan, Newton, Nodaway, Pettis, Platte, Putnam, Randolph, Ray, St. Clair, Saline, Schuyler, Sullivan, Vernon, and Worth.

In Kansas: Allen, Anderson, Atchison, Bourbon, Brown, Clay, Chase, Coffey, Dickinson, Doniphan, Douglas, Franklin, Geary, Jackson, Jefferson, Johnson, Leavenworth, Linn, Lyon, Marshall, Miami, Morris, Nemaha, Osage, Pottawatomie, Riley, Shawnee, Wabaunsee, Washington, Woodson, and Wyandotte.



SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:

If you telephone the office and receive a recorded message, please leave your name, telephone number (including area code) and RRB claim number and/or Social Security number and a brief message. Your call will be returned as soon as possible.

You can call the RRB toll free at 877-772-5772 to obtain automated information about unemployment and sickness benefits; request a letter showing your current monthly annuity rate; request a replacement Medicare card; request a duplicate tax statement, or obtain a statement showing the amount of compensation and service credited under the Railroad Retirement Act.

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY TELEPHONING, WRITING, OR SENDING AN E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY ALSO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.

**YOU MAY ALSO REQUEST THIS INFORMATION FROM OUR INTERNET
WEB SITE**

WWW.RRB.GOV

