

# U. S. Railroad Retirement Board

ROSEVILLE, CALIFORNIA DISTRICT OFFICE

910 Cirby Way, Suite 100

Roseville CA 95661-4420

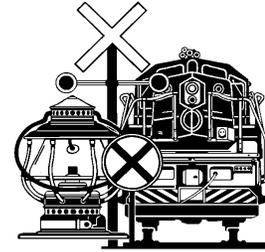
PHONE NUMBER: (1-877-772-5772)

FAX NUMBER: (916) 787-6204

SECURE E-MAIL: <https://secure.rrb.gov/381.html>

OFFICE HOURS: 9:00 AM THRU 3:30 PM

Monday through Friday except Federal Holidays



## SCHEDULE OF SERVICE FOR CALENDAR YEAR 2013

### LOCATIONS OF NON-SCHEDULED SERVICE:

For the convenience of customers who are unable to visit the district office shown above, in-person service is provided at the following locations. Please contact the office shown above to schedule an appointment.

Oroville & Marysville, California

Reno, Nevada

### The Roseville District Office services the following counties:

#### In California:

Alpine, Amador, Butte, Colusa, El Dorado, Glenn, Mono, Nevada, Placer, Plumas, Sacramento, Sierra, Sutter, Yolo, and Yuba

#### In Nevada:

Carson City, Churchill, Douglas, Esmeralda, Eureka, Lander, Lyon, Mineral, Nye, Pershing, Storey, and Washoe

### SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:

You can call toll free at 1-877-772-5772. The toll free number provides automatic routing of calls to claims representatives in the Roseville District Office and the nearby offices of Covina, Oakland, and Mesa, AZ during peak periods. You can also obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate, request a replacement Medicare card, or get the work history of an active railroad employee. If you move to another part of the United States, the RRB toll-free number will also let you know the district office that handles your new residence.

**PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY TELEPHONING, WRITING, OR SENDING AN E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.**