

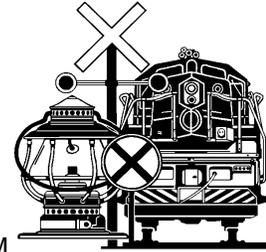
# U. S. Railroad Retirement Board



BILLINGS MONTANA DISTRICT OFFICE  
Judge Jameson Federal Building  
2900 Fourth Ave N, Room 101  
Billings, MT 59101-1266

PHONE NUMBER: Toll Free 877-772-5772  
FAX NUMBER: 406-247-7379  
E-MAIL: [billings@rrb.gov](mailto:billings@rrb.gov)  
OFFICE HOURS:

Monday, Tuesday, Thursday, Friday: 9:00 AM to 3:30 PM  
Wednesday: 9:00 AM to 12:00 PM  
*Closed all Federal Holidays*  
SECURE MESSAGING



To send an email message including Personal Identifying Information (PII),  
Please visit our website at [WWW.RRB.GOV](http://WWW.RRB.GOV)

## SCHEDULE OF SERVICE FOR CALENDAR YEAR 2017

**The Billings District Office services the following counties:**

MONTANA: All counties except Flathead, Lake, Lincoln, and Sanders  
WYOMING: All counties except Albany, Carbon, Goshen, Laramie, Platte, Sublette, Sweetwater, Teton and Uinta  
SOUTH DAKOTA: Custer, Meade, Pennington, Fall River, Lawrence and Butte

### LOCATIONS OF NON-SCHEDULED SERVICE:

If you are unable to visit the Billings district office, in-person service may be provided at the following locations. Please contact the Billings district office to schedule an appointment.

MONTANA: Butte, Bozeman, Forsyth, Glasgow, Glendive, Great Falls, Havre, Helena, Livingston, Miles City, Missoula, Shelby  
WYOMING: Casper, Douglas, Gillette, Greybull, Lusk, Riverton, Sheridan  
SOUTH DAKOTA: Edgemont, Hot Springs, Rapid City, Spearfish

Service is provided at other locations as necessary.

### SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:

You can call toll free at 1-877-772-5772. The toll free number provides automatic routing of calls to claims representatives in the Billings District Office and the nearby offices of Salt Lake City, UT; Portland, OR; Bellevue, WA; and Spokane, WA during emergency and peak periods. You can also obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate, request a replacement Medicare card, or get the work history of an active railroad employee. If you move to another part of the United States, the RRB toll-free number will also let you know the district office that handles your new residence.

**PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY TELEPHONING, WRITING, OR SENDING E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.**