

U. S. Railroad Retirement Board



Charlotte NC District Office
Quorum Business Park
7508 E. Independence Blvd., Suite 120
Charlotte, NC 28228-9409

PHONE NUMBER: (877) 772-5772

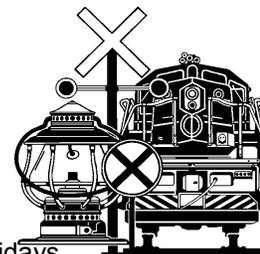
FAX NUMBER: (704) 344-6429

E-MAIL: charlotte@rrb.gov

OFFICE HOURS: 9:00 AM – 3:30 PM

Monday, Tuesday, Thursday, and Friday except Federal Holidays

(Office Closes at 12:00 PM on Wednesdays)



Secure Messaging:

To send an email message including Personal Identifying Information (PII), please visit our website at http://www.rrb.gov/field/do_char.asp

SCHEDULE OF SERVICE FOR CALENDAR YEAR 2017

For the convenience of persons who are not able to visit the district office shown above, you may contact us by telephone. We are able to develop applications and conduct most business by phone and mail. Please contact the office shown above to advise if you would like to schedule an appointment.

SERVICE IS PROVIDED ON AN AS NEEDED BASIS AT THE FOLLOWING LOCATIONS.

Asheville, NC

Social Security Office
800 Centre Park Dr

Florence, SC

CSX Transportation Office
100 Oakland Ave

Greenwood, SC

Social Security Office
115 Enterprise Ct., Suite C

Rocky Mount, NC

Social Security Office
2723 Sunset Ave

The Charlotte, NC District Office services the following counties:

We handle all counties in North Carolina with the exception of Gates, Camden, Perquimans, Pasquotank, Currituck and Chowan. These counties are handled by the Richmond, VA District Office.

We handle counties in South Carolina with the exception of Beaufort and Jasper. These two counties are serviced by our Jacksonville, FL District Office.

SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:

If you telephone the office and receive a recorded message, please leave your name, telephone number, RRB claim number or Social Security number, and a brief message.

You can call the RRB toll free at **877-772-5772** to obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate or request a replacement Medicare card.