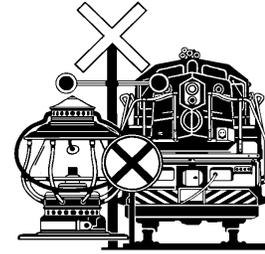


U. S. Railroad Retirement Board



Cleveland, Ohio District Office
AJC Federal Building, Room 907
1240 East Ninth Street
Cleveland, OH 44199-2001

PHONE NUMBER: 877-772-5772
FAX NUMBER: (216) 522-2320
E-MAIL: cleveland@rrb.gov
OFFICE HOURS: 9:00 AM THRU 3:30 PM
Monday, Tuesday, Thursday, Friday
9:00 AM THRU 12:00 PM Wednesday only
Closed on Federal Holidays



SECURE MESSAGING

To send an email message including Personal Identifying Information (PII), please visit our website at WWW.RRB.GOV

SCHEDULE OF SERVICE FOR CALENDAR YEAR 2016

SERVICE LOCATIONS:

For the convenience of persons who are not able to utilize the services of the district office shown above, in-person service is provided at the following locations. Please contact the office shown above to schedule an appointment.

TOLEDO, OH
Social Security Office
Four Seagate, 10th floor
Summit and Jackson Streets

WILLARD, OH
Senior Enrichment Center
315 E. Tiffin St. (State Route 103)

The Cleveland District Office services the following counties in Ohio:

Allen, Ashland, Ashtabula, Auglaize, Coshocton, Crawford, Cuyahoga, Defiance, Erie, Fulton, Geauga, Hancock, Hardin, Henry, Holmes, Huron, Knox, Lake, Lorain, Lucas, Marion, Medina, Mercer, Morrow, Ottawa, Paulding, Portage, Putnam, Richland, Sandusky, Seneca, Stark, Summit, Tuscarawas, Van Wert, Wayne, Williams, Wood and Wyandot.

SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:

If you telephone the office and receive a recorded message, please leave your name, telephone number (including area code) and RRB claim number and/or Social Security number and a brief message. Your call will be returned as soon as possible.

You can call the RRB toll free at 1-877-772-5772 to obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate or request a replacement Medicare card.

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY CALLING OR WRITING THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.