

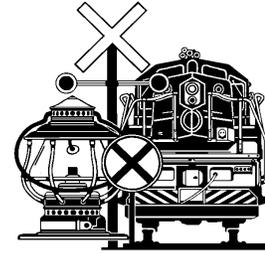
U. S. Railroad Retirement Board

COVINA, CALIFORNIA DISTRICT OFFICE
858 S OAK PARK RD STE 102
COVINA CA 91724-3674



PHONE: TOLL FREE (877) 772-5772
FAX NUMBER: (626) 339-8223
E-MAIL: covina@rrb.gov

OFFICE HOURS: 9:00 AM THRU 3:30 PM
Monday, Tuesday, Thursday, Friday
9:00 AM THRU 12:00 PM Wednesday only
Closed on Federal Holidays



SECURE MESSAGING:

To send an email message including Personal Identifying Information (PII), please visit our website at WWW.RRB.GOV

SCHEDULE OF SERVICE FOR CALENDAR YEAR 2016

LOCATIONS OF NON-SCHEDULED SERVICE:

For the convenience of customers who are unable to visit the district office shown above, in-person service is provided on an as needed basis at any point within the below mentioned counties. Please contact the office shown above to schedule an appointment.

The Covina District Office services the following counties:

Los Angeles, Orange, Ventura, Santa Barbara, San Luis Obispo, Kern, Imperial, Riverside, San Bernardino and San Diego counties

SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:

You can call toll free at 1-877-772-5772. The toll free number provides automatic routing of calls to claims representatives in the Covina District Office and the nearby offices of Oakland, Roseville and Mesa, AZ during peak periods. You can also obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate, request a replacement Medicare card, or get the work history of an active railroad employee. If you move to another part of the United States, the RRB toll-free number will also let you know the district office that handles your new residence.

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY TELEPHONING, WRITING, OR SENDING AN E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.