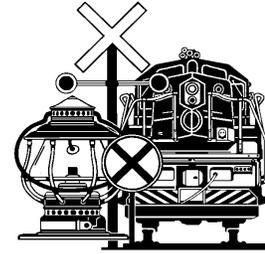


# U. S. Railroad Retirement Board

DULUTH, MINNESOTA DISTRICT OFFICE  
Federal Building, Room 125  
515 W First St.  
Duluth, MN 55802-1339



PHONE NUMBER: (877) 772-5772 (Toll Free)  
FAX NUMBER: (218)720-5315  
E-MAIL: [duluth@rrb.gov](mailto:duluth@rrb.gov)



OFFICE HOURS:

**Monday, Tuesday, Thursday, and Friday** - 9:00 AM to 3:30 PM  
**Wednesdays** - 9:00 AM to 12:00 PM (*Effective June 1, 2016*)  
**Closed on Federal Holidays**

## SCHEDULE OF SERVICE FOR CALENDAR YEAR 2017

For the convenience of persons who are not able to utilize the Duluth, MN office, service to other cities outside the Duluth, MN metro area is provided on an as needed basis. Please contact the office shown above to schedule an appointment.

**The Duluth District Office services the following counties:**

In **Michigan** – Gogebic and Ontonagon

In **Minnesota** – Aitkin, Beltrami, Carlton, Cass, Clearwater, Cook, Crow Wing, Hubbard, Itasca, Koochiching, Lake, Lake of the Woods, Pine, St. Louis, Todd, and Wadena

In **Wisconsin** – Ashland, Barron, Bayfield, Burnett, Douglas, Iron, Oneida, Price, Rusk, Sawyer, Vilas, and Washburn

**You can also call the RRB toll free number 1-877-772-5772 to obtain the following automated information:**

- Unemployment and sickness benefits – automated information
- Request a letter showing your current monthly annuity rate
- Request a replacement Medicare card
- Get the work history of an active railroad employee.
- If you move to another part of the United States, the toll-free number will inform you as to which district office services your new location

**WEB SITE AND SECURE MESSAGING:** To send an email message including Personal Identifying Information (PII), please visit our website at [www.rrb.gov](http://www.rrb.gov)

**YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP. PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY FIRST CONTACTING US BY TELEPHONE, IN WRITING, OR SEND AN E-MAIL TO THE OFFICE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED.**