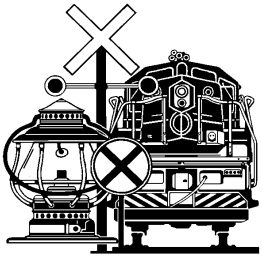
U. S. Railroad Retirement Board

MESA, ARIZONA DISTRICT OFFICE
FIESTA SQUARE, SUITE 106
1220 S ALMA SCHOOL RD
MESA AZ 85210-2078

PHONE: TOLL FREE (877) 772-5772
FAX NUMBER: (480) 610-5988
E-MAIL: mesa@rrb.gov



OFFICE HOURS:
Monday, Tuesday, Thursday, Friday: 9:00 AM to 3:30 PM
Wednesday: 9:00 AM to 12:00 PM
Closed all Federal Holidays

SECURE MESSAGING:
To send an email message including Personal Identifying Information (PII), please visit our website at WWW.RRB.GOV

SCHEDULE OF SERVICE FOR CALENDAR YEAR 2017

LOCATIONS OF NON-SCHEDULED SERVICE:

For the convenience of customers who are unable to visit the district office shown above, in-person service is provided on an as needed basis at the following outreach locations. Please contact the office shown above to schedule an appointment.

Prescott, Flagstaff, Winslow, Yuma, Kingman, Lake Havasu City, and Tucson, Arizona
Las Vegas, Nevada. Service is provided at other locations on request.

The Mesa District Office services the following counties:

Arizona: All counties Nevada: Clark County

SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:

You can call toll free at 1-877-772-5772. The toll free number provides automatic routing of calls to claims representatives in the Mesa District Office and the nearby offices of Covina, CA, Oakland, CA and Roseville, CA during peak periods. You can also obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate, request a replacement Medicare card, or get the work history of an active railroad employee. If you move to another part of the United Sates, the RRB toll-free number will also let you know the district office that handles your new residence.

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY TELEPHONING, WRITING, OR SENDING AN E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.