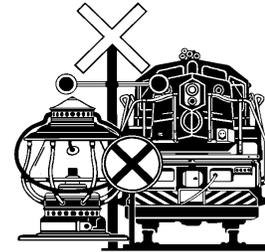


U. S. Railroad Retirement Board



Spokane Washington District Office
United States Courthouse
W. 920 Riverside Ave. Room 492B
Spokane Washington 99201-1081

PHONE NUMBER: Toll Free 877-772-5772
FAX NUMBER: (509) 353-2741
E-MAIL: Spokane@rrb.gov
OFFICE HOURS: 9:00 AM THRU 3:30 PM
Monday, Tuesday, Thursday, Friday
9:00 AM THRU 12:00 PM Wednesday only
Closed on Federal Holidays



SECURE MESSAGING

To send an email message including Personal Identifying Information (PII), please visit our website at WWW.RRB.GOV

SCHEDULE OF SERVICE FOR CALENDAR YEAR 2016

LOCATIONS OF SCHEDULED AND NON-SCHEDULED SERVICE:

For the convenience of those who are unable to visit the district office shown above, in-person service may be provided at the following locations. Please contact the office shown above to schedule an appointment.

District office personnel travel throughout the area and may provide service to such towns as Lewiston, Idaho; Pasco, Wenatchee and Yakima, Washington and Hermiston and La Grande, Oregon. Service may be provided at other locations as required.

The Spokane Washington District Office services the following counties:

WASHINGTON: Adams, Asotin, Benton, Chelan, Columbia, Douglas, Ferry, Franklin, Garfield, Grant, Kittitas, Lincoln, Okanogan, Pend Oreille, Spokane, Stevens, Walla Walla, Whitman, and Yakima.

OREGON: Baker, Grant, Harney, Umatilla, Union and Wallowa.

IDAHO: Benewah, Bonner, Boundary, Clearwater, Kootenai, Latah, Lewis, Nez Perce and Shoshone.

MONTANA: Flathead, Lake, Lincoln, and Sanders

SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:

You can call toll free at 1-877-772-5772. The toll free number provides automatic routing of calls to claims representatives in the Spokane District Office and the nearby offices of Billings, MT; Portland, OR; Salt Lake City, UT; and Bellevue, WA during emergency and peak periods. You can also obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate, request a replacement Medicare card, or get the work history of an active railroad employee. If you move to another part of the United States, the RRB toll-free number will also let you know the district office that handles your new residence.

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY TELEPHONING, WRITING, OR SENDING E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.