# 2017 Federal Employee Viewpoint Survey Results 

U.S. Railroad Retirement Board Annual Employee Survey Results, 2017 (Survey Administration Period 5/4/17-6/15/17)

1. Interpretation of Results: Once again, the responses to the employee survey are positive. We were pleased that of the 870 employees invited to participate, 449 completed the survey, for a response rate of 52 percent in 2017, an increase of 14 percent from last year. Fifty five survey items increased since 2016 while only 11 survey items decreased since 2016. Additionally, 41 survey items were identified as strengths ( $65 \%$ positive or higher) while only one survey item was identified as a challenge ( $35 \%$ negative or higher). We are pleased to report that our Engagement Index score met the Office of Personnel Management's (OPM) goal for 2017 (69\%) and met or exceeded the governmentwide score in all areas (Overall, Leaders Lead, Supervisors, and Intrinsic Work Experience).

Based on OPM's guideline for determining notable results, we scored especially high (greater than 65\% favorable-Strongly Agree/Agree) on the majority of the items for questions measuring personal work experiences. Over $93 \%$ of the respondents think the work they do is important (question 13) and about 86\% know how their work relates to the agency's goals and priorities (question 12). Seventy-two percent of respondents feel their work gives them a feeling of personal accomplishment (question 4). Almost $80 \%$ of respondents like the kind of work they do (question 5) and feel they are held accountable for achieving results (question 16, 84\%). Additionally, employees continued to feel supported by their supervisor to balance work and other life issues (question 42, 83\%).

On the other hand, the lowest scores were on items measuring performance culture and talent management-although these scores still represent only a minority of the employees that responded. For example, only $37 \%$ of the employees surveyed agree that steps are taken to deal with poor performers who do not improve (question 23) and only 39\% percent of respondents feel creativity and innovation are rewarded (question 32). Almost 35\% of employees feel they do not have sufficient resources to get their job done (question 9), this survey item was the largest decrease since last year's survey (a decrease of 3 percentage points). This is an area we intend to concentrate on improving in the upcoming years.
2. How the survey was conducted: The survey was conducted online by OPM from May $4^{\text {th }}$ to June $15^{\text {th }}, 2017$.
3. Description of the employee sample: All full-time, permanent employees of the agency as of October $31^{\text {st }}, 2016$ were surveyed.
4. Survey items, response choices, and number of respondents for each question: Please refer to the results attached to this report.
5. Number of employees surveyed, number who responded, and representation of respondents: of the 870 employees invited to participate, 449 completed the survey, for a response rate of 52 percent. Demographics of the survey respondents can be found beginning on page 9 of the following report.

| Response Type | Item | Item Text | Percent Positive \% | Strongly <br> Agree/ <br> Very <br> Good/ <br> Very <br> Satisfied <br> \% | Agree/ Good/ Satisfied \% | Neither <br> Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied \% | Disagree/ Poor/ Dissatisfied \% | Strongly Disagree/ Very Poor/ Very Dissatisfied \% | Percent Negative \% | Strongly <br> Agree/ <br> Very <br> Good/ <br> Very <br> Satisfied <br> N | Agree/ Good/ Satisfied N | Neither <br> Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied N N | Disagree/ Poor/ Dissatisfied N | $\qquad$ | Item Response Total** N | Do Not Know/ No Basis to Judge $\qquad$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Agree -disagree | 1 | *I am given a real opportunity to improve my skills in my organization. | 65.13\% | 24.61\% | 40.51\% | 16.64\% | 11.87\% | 6.37\% | 18.24\% | 110 | 182 | 75 | 51 | 29 | 447 | N/A |
| Agree -disagree | 2 | I have enough information to do my job well. | 73.58\% | 23.42\% | 50.16\% | 15.14\% | 7.46\% | 3.82\% | 11.28\% | 104 | 222 | 67 | 34 | 17 | 444 | N/A |
| Agree -disagree | 3 | I feel encouraged to come up with new and better ways of doing things. | 56.76\% | 22.38\% | 34.38\% | 19.78\% | 14.42\% | 9.05\% | 23.46\% | 100 | 155 | 86 | 66 | 38 | 445 | N/A |
| Agree -disagree | 4 | My work gives me a feeling of personal accomplishment. | 71.79\% | 33.66\% | 38.13\% | 12.40\% | 8.81\% | 6.99\% | 15.80\% | 147 | 174 | 53 | 40 | 31 | 445 | N/A |
| Agree -disagree | 5 | I like the kind of work I do. | 79.56\% | 39.25\% | 40.31\% | 12.10\% | 5.71\% | 2.63\% | 8.35\% | 173 | 181 | 54 | 24 | 12 | 444 | N/A |
| Agree -disagree | 6 | I know what is expected of me on the job. | 80.52\% | 36.81\% | 43.71\% | 9.20\% | 6.62\% | 3.66\% | 10.28\% | 159 | 197 | 43 | 30 | 16 | 445 | N/A |
| Agree -disagree | 7 | When needed I am willing to put in the extra effort to get a job done. | 94.91\% | 61.83\% | 33.09\% | 4.22\% | 0.21\% | 0.66\% | 0.87\% | 273 | 150 | 17 | 1 | 2 | 443 | N/A |
| Agree -disagree | 8 | I am constantly looking for ways to do my job better. | 85.79\% | 45.48\% | 40.31\% | 12.42\% | 1.27\% | 0.52\% | 1.79\% | 200 | 182 | 54 | 6 | 2 | 444 | N/A |
| Agree -disagree | 9 | I have sufficient resources (for example, people, materials, budget) to get my job done. | 51.47\% | 15.55\% | 35.92\% | 13.91\% | 22.05\% | 12.56\% | 34.62\% | 65 | 160 | 62 | 100 | 58 | 445 | 0 |
| Agree -disagree | 10 | *My workload is reasonable. | 56.40\% | 16.28\% | 40.12\% | 15.92\% | 17.84\% | 9.84\% | 27.68\% | 68 | 178 | 68 | 81 | 47 | 442 | 1 |
| Agree -disagree | 11 | *My talents are used well in the workplace. | 61.25\% | 21.73\% | 39.52\% | 16.00\% | 11.98\% | 10.77\% | 22.75\% | 94 | 176 | 70 | 54 | 46 | 440 | 2 |
| Agree -disagree | 12 | *I know how my work relates to the agency's goals and priorities. | 85.63\% | 38.65\% | 46.98\% | 8.52\% | 4.05\% | 1.81\% | 5.86\% | 169 | 212 | 37 | 20 | 8 | 446 | 2 |
| Agree -disagree | 13 | The work I do is important. | 93.16\% | 55.34\% | 37.81\% | 5.59\% | 0.95\% | 0.30\% | 1.25\% | 240 | 167 | 26 | 3 | 1 | 437 | 2 |
| Agree -disagree | 14 | Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace) allow employees to perform their jobs well. | 62.97\% | 20.22\% | 42.76\% | 14.09\% | 14.03\% | 8.90\% | 22.93\% | 87 | 193 | 61 | 63 | 39 | 443 | 3 |
| Agree -disagree | 15 | My performance appraisal is a fair reflection of my performance. | 73.30\% | 27.10\% | 46.20\% | 11.35\% | 7.48\% | 7.87\% | 15.35\% | 121 | 203 | 50 | 32 | 35 | 441 | 5 |
| Agree -disagree | 16 | I am held accountable for achieving results. | 84.46\% | 35.67\% | 48.79\% | 9.86\% | 2.05\% | 3.63\% | 5.68\% | 157 | 218 | 43 | 9 | 15 | 442 | 1 |
| Agree -disagree | 17 | *I can disclose a suspected violation of any law, rule or regulation without fear of reprisal. | 68.74\% | 33.36\% | 35.39\% | 18.80\% | 5.42\% | 7.05\% | 12.46\% | 136 | 146 | 78 | 23 | 28 | 411 | 33 |
| Agree -disagree | 18 | My training needs are assessed. | 63.18\% | 21.58\% | 41.60\% | 21.76\% | 7.64\% | 7.42\% | 15.06\% | 93 | 183 | 93 | 36 | 31 | 436 | 10 |


| Agree -disagree | 19 | In my most recent performance appraisal, I understood what I had to do to be rated at different performance levels (for example, Fully Successful, Outstanding). | 75.92\% | 34.62\% | 41.30\% | 10.42\% | 8.40\% | 5.26\% | 13.66\% | 145 | 183 | 46 | 38 | 23 | 435 | 11 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Agree -disagree | 20 | *The people I work with cooperate to get the job done. | 77.48\% | 28.30\% | 49.18\% | 11.29\% | 7.84\% | 3.39\% | 11.23\% | 127 | 216 | 52 | 36 | 16 | 447 | N/A |
| Agree -disagree | 21 | My work unit is able to recruit people with the right skills. | 44.91\% | 11.92\% | 33.00\% | 26.11\% | 18.77\% | 10.21\% | 28.98\% | 50 | 139 | 107 | 83 | 41 | 420 | 27 |
| Agree -disagree | 22 | Promotions in my work unit are based on merit. | 47.74\% | 14.26\% | 33.48\% | 25.18\% | 13.24\% | 13.84\% | 27.08\% | 60 | 140 | 104 | 56 | 56 | 416 | 32 |
| Agree -disagree | 23 | In my work unit, steps are taken to deal with a poor performer who cannot or will not improve. | 36.95\% | 12.47\% | 24.49\% | 29.35\% | 16.32\% | 17.38\% | 33.70\% | 46 | 96 | 114 | 67 | 66 | 389 | 55 |
| Agree -disagree | 24 | *In my work unit, differences in performance are recognized in a meaningful way. | 40.91\% | 12.00\% | 28.92\% | 29.21\% | 16.69\% | 13.19\% | 29.88\% | 49 | 116 | 115 | 69 | 51 | 400 | 45 |
| Agree -disagree | 25 | Awards in my work unit depend on how well employees perform their jobs. | 52.40\% | 17.84\% | 34.56\% | 24.38\% | 11.63\% | 11.59\% | 23.22\% | 71 | 143 | 100 | 49 | 43 | 406 | 39 |
| Agree -disagree | 26 | Employees in my work unit share job knowledge with each other. | 80.00\% | 33.45\% | 46.55\% | 11.79\% | 6.08\% | 2.13\% | 8.21\% | 147 | 207 | 51 | 29 | 10 | 444 | 3 |
| Agree -disagree | 27 | The skill level in my work unit has improved in the past year. | 63.79\% | 23.86\% | 39.94\% | 22.21\% | 7.09\% | 6.91\% | 14.00\% | 96 | 169 | 93 | 29 | 29 | 416 | 29 |
| Good -poor | 28 | How would you rate the overall quality of work done by your work unit? | 85.68\% | 44.61\% | 41.07\% | 12.39\% | 0.97\% | 0.96\% | 1.93\% | 201 | 183 | 56 | 4 | 4 | 448 | N/A |
| Agree -disagree | 29 | *The workforce has the job-relevant knowledge and skills necessary to accomplish organizational goals. | 68.05\% | 16.62\% | 51.43\% | 17.87\% | 9.93\% | 4.15\% | 14.08\% | 67 | 218 | 76 | 44 | 18 | 423 | 19 |
| Agree -disagree | 30 | Employees have a feeling of personal empowerment with respect to work processes. | 47.16\% | 10.35\% | 36.81\% | 25.39\% | 17.45\% | 10.00\% | 27.45\% | 41 | 152 | 101 | 76 | 41 | 411 | 31 |
| Agree -disagree | 31 | Employees are recognized for providing high quality products and services. | 52.35\% | 16.14\% | 36.21\% | 23.05\% | 13.73\% | 10.87\% | 24.59\% | 69 | 156 | 94 | 58 | 46 | 423 | 19 |
| Agree -disagree | 32 | Creativity and innovation are rewarded. | 38.85\% | 11.59\% | 27.26\% | 30.59\% | 18.28\% | 12.28\% | 30.56\% | 48 | 115 | 121 | 78 | 51 | 413 | 27 |
| Agree -disagree | 33 | Pay raises depend on how well employees perform their jobs. | 41.68\% | 10.17\% | 31.51\% | 25.57\% | 19.35\% | 13.40\% | 32.74\% | 39 | 127 | 105 | 78 | 55 | 404 | 36 |
| Agree -disagree | 34 | Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring). | 71.06\% | 24.83\% | 46.22\% | 21.27\% | 3.61\% | 4.06\% | 7.67\% | 98 | 188 | 82 | 14 | 17 | 399 | 42 |
| Agree -disagree | 35 | Employees are protected from health and safety hazards on the job. | 80.66\% | 25.10\% | 55.56\% | 14.18\% | 3.89\% | 1.27\% | 5.16\% | 105 | 238 | 62 | 18 | 6 | 429 | 13 |
| Agree -disagree | 36 | My organization has prepared employees for potential security threats. | 85.12\% | 31.29\% | 53.83\% | 9.72\% | 2.44\% | 2.72\% | 5.16\% | 134 | 236 | 43 | 11 | 12 | 436 | 5 |


| Agree -disagree | 37 | Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated. | 61.28\% | 22.26\% | 39.02\% | 19.74\% | 11.26\% | 7.72\% | 18.98\% | 90 | 157 | 77 | 46 | 32 | 402 | 35 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Agree -disagree | 38 | Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated. | 74.42\% | 30.32\% | 44.09\% | 16.96\% | 4.17\% | 4.46\% | 8.63\% | 118 | 174 | 64 | 16 | 18 | 390 | 51 |
| Agree -disagree | 39 | My agency is successful at accomplishing its mission. | 80.04\% | 25.82\% | 54.22\% | 12.62\% | 4.38\% | 2.97\% | 7.34\% | 110 | 232 | 50 | 20 | 13 | 425 | 16 |
| Agree -disagree | 40 | *। recommend my organization as a good place to work. | 72.98\% | 33.06\% | 39.92\% | 16.93\% | 6.23\% | 3.87\% | 10.10\% | 143 | 179 | 75 | 28 | 18 | 443 | N/A |
| Agree -disagree | 41 | *I believe the results of this survey will be used to make my agency a better place to work. | 47.85\% | 23.10\% | 24.75\% | 27.16\% | 12.79\% | 12.20\% | 24.99\% | 81 | 101 | 106 | 51 | 47 | 386 | 57 |
| Agree -disagree | 42 | My supervisor supports my need to balance work and other life issues. | 82.77\% | 43.87\% | 38.90\% | 10.18\% | 2.48\% | 4.57\% | 7.05\% | 190 | 171 | 44 | 12 | 20 | 437 | 2 |
| Agree -disagree | 43 | My supervisor provides me with opportunities to demonstrate my leadership skills. | 68.43\% | 34.77\% | 33.66\% | 15.91\% | 10.25\% | 5.41\% | 15.66\% | 150 | 146 | 70 | 45 | 24 | 435 | 3 |
| Agree -disagree | 44 | Discussions with my supervisor about my performance are worthwhile. | 67.63\% | 33.61\% | 34.02\% | 14.60\% | 9.77\% | 8.00\% | 17.77\% | 143 | 150 | 65 | 42 | 34 | 434 | 2 |
| Agree -disagree | 45 | My supervisor is committed to a workforce representative of all segments of society. | 71.99\% | 36.74\% | 35.26\% | 20.10\% | 3.79\% | 4.11\% | 7.91\% | 141 | 138 | 79 | 14 | 16 | 388 | 49 |
| Agree -disagree | 46 | My supervisor provides me with constructive suggestions to improve my job performance. | 68.45\% | 32.70\% | 35.75\% | 15.31\% | 9.71\% | 6.53\% | 16.24\% | 136 | 155 | 69 | 42 | 27 | 429 | 3 |
| Agree -disagree | 47 | Supervisors in my work unit support employee development. | 68.65\% | 34.23\% | 34.43\% | 17.84\% | 5.75\% | 7.76\% | 13.50\% | 144 | 149 | 78 | 25 | 33 | 429 | 8 |
| Agree -disagree | 48 | My supervisor listens to what I have to say. | 78.42\% | 43.10\% | 35.32\% | 12.13\% | 5.72\% | 3.73\% | 9.45\% | 187 | 158 | 51 | 24 | 17 | 437 | N/A |
| Agree -disagree | 49 | My supervisor treats me with respect. | 84.25\% | 46.68\% | 37.57\% | 8.92\% | 3.95\% | 2.88\% | 6.83\% | 201 | 165 | 38 | 18 | 14 | 436 | N/A |
| Agree -disagree | 50 | In the last six months, my supervisor has talked with me about my performance. | 81.13\% | 39.33\% | 41.80\% | 10.45\% | 5.40\% | 3.02\% | 8.42\% | 170 | 184 | 45 | 25 | 12 | 436 | N/A |
| Agree -disagree | 51 | I have trust and confidence in my supervisor. | 70.86\% | 38.35\% | 32.51\% | 14.21\% | 8.24\% | 6.69\% | 14.93\% | 166 | 145 | 61 | 35 | 30 | 437 | N/A |
| Good <br> -poor | 52 | Overall, how good a job do you feel is being done by your immediate supervisor? | 74.86\% | 45.95\% | 28.91\% | 16.01\% | 4.64\% | 4.49\% | 9.13\% | 197 | 132 | 68 | 21 | 20 | 438 | N/A |
| Agree -disagree | 53 | In my organization, senior leaders generate high levels of motivation and commitment in the workforce. | 48.10\% | 16.05\% | 32.05\% | 27.20\% | 14.69\% | 10.01\% | 24.70\% | 64 | 133 | 107 | 66 | 41 | 411 | 23 |


| Agree -disagree | 54 | My organization's senior leaders maintain high standards of honesty and integrity. | 60.80\% | 23.17\% | 37.63\% | 26.38\% | 6.74\% | 6.07\% | 12.82\% | 88 | 147 | 99 | 27 | 24 | 385 | 49 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Agree -disagree | 55 | Supervisors work well with employees of different backgrounds. | 74.66\% | 27.63\% | 47.03\% | 16.70\% | 5.52\% | 3.12\% | 8.64\% | 116 | 192 | 69 | 22 | 14 | 413 | 18 |
| Agree -disagree | 56 | *Managers communicate the goals and priorities of the organization. | 71.08\% | 22.97\% | 48.10\% | 14.48\% | 8.18\% | 6.27\% | 14.44\% | 95 | 204 | 61 | 36 | 27 | 423 | 10 |
| Agree -disagree | 57 | Managers review and evaluate the organization's progress toward meeting its goals and objectives. | 71.93\% | 23.30\% | 48.63\% | 16.69\% | 6.67\% | 4.71\% | 11.38\% | 88 | 189 | 67 | 27 | 19 | 390 | 35 |
| Agree -disagree | 58 | Managers promote communication among different work units (for example, about projects, goals, needed resources). | 60.75\% | 20.63\% | 40.12\% | 19.27\% | 11.16\% | 8.82\% | 19.98\% | 82 | 165 | 80 | 47 | 35 | 409 | 20 |
| Agree -disagree | 59 | Managers support collaboration across work units to accomplish work objectives. | 63.82\% | 22.44\% | 41.37\% | 19.14\% | 9.35\% | 7.70\% | 17.05\% | 89 | 171 | 82 | 38 | 33 | 413 | 21 |
| Good -poor | 60 | Overall, how good a job do you feel is being done by the manager directly above your immediate supervisor? | 68.43\% | 31.05\% | 37.38\% | 17.63\% | 4.98\% | 8.97\% | 13.95\% | 122 | 156 | 74 | 21 | 35 | 408 | 25 |
| Agree -disagree | 61 | I have a high level of respect for my organization's senior leaders. | 59.80\% | 27.56\% | 32.25\% | 24.10\% | 10.42\% | 5.68\% | 16.10\% | 114 | 137 | 101 | 42 | 25 | 419 | 13 |
| Agree -disagree | 62 | Senior leaders demonstrate support for Work/Life programs. | 68.18\% | 27.24\% | 40.94\% | 20.68\% | 4.44\% | 6.70\% | 11.14\% | 105 | 163 | 79 | 19 | 27 | 393 | 40 |
| Satisfied -dissatisfi ed | 63 | *How satisfied are you with your involvement in decisions that affect your work? | 54.34\% | 18.34\% | 36.00\% | 22.30\% | 14.66\% | 8.70\% | 23.36\% | 81 | 153 | 96 | 65 | 37 | 432 | N/A |
| Satisfied -dissatisfi ed | 64 | *How satisfied are you with the information you receive from management on what's going on in your organization? | 57.71\% | 19.23\% | 38.48\% | 18.78\% | 15.34\% | 8.17\% | 23.51\% | 81 | 166 | 81 | 69 | 34 | 431 | N/A |
| Satisfied -dissatisfi ed | 65 | *How satisfied are you with the recognition you receive for doing a good job? | 56.84\% | 22.97\% | 33.87\% | 21.44\% | 13.31\% | 8.41\% | 21.72\% | 97 | 147 | 90 | 59 | 34 | 427 | N/A |
| Satisfied -dissatisfi ed | 66 | How satisfied are you with the policies and practices of your senior leaders? | 52.71\% | 16.21\% | 36.50\% | 27.68\% | 11.54\% | 8.08\% | 19.61\% | 69 | 157 | 118 | 50 | 33 | 427 | N/A |
| Satisfied -dissatisfi ed | 67 | How satisfied are you with your opportunity to get a better job in your organization? | 43.59\% | 14.47\% | 29.12\% | 26.16\% | 15.58\% | 14.68\% | 30.25\% | 61 | 128 | 113 | 69 | 59 | 430 | N/A |
| Satisfied -dissatisfi ed | 68 | How satisfied are you with the training you receive for your present job? | 62.20\% | 20.46\% | 41.74\% | 18.01\% | 12.86\% | 6.92\% | 19.78\% | 85 | 182 | 76 | 55 | 30 | 428 | N/A |
| Satisfied -dissatisfi ed | 69 | *Considering everything, how satisfied are you with your job? | 72.67\% | 28.39\% | 44.28\% | 11.23\% | 11.38\% | 4.72\% | 16.10\% | 118 | 191 | 47 | 50 | 21 | 427 | N/A |
| Satisfied -dissatisfi ed | 70 | Considering everything, how satisfied are you with your pay? | 63.00\% | 18.00\% | 44.99\% | 15.59\% | 14.85\% | 6.56\% | 21.41\% | 79 | 195 | 66 | 62 | 28 | 430 | N/A |


| Satisfied -dissatisfi ed | 71 | *Considering everything, how satisfied are you with your organization? | 70.39\% | 25.58\% | 44.81\% | 15.93\% | 7.95\% | 5.73\% | 13.68\% | 108 | 192 | 68 | 35 | 26 | 429 | N/A |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Satisfied -dissatisfi ed | 79 | How satisfied are you with the following Work/Life programs in your agency? Telework | 84.67\% | 43.28\% | 41.39\% | 7.99\% | 5.97\% | 1.37\% | 7.33\% | 80 | 84 | 15 | 12 | 3 | 194 | 7 |
| Satisfied -dissatisfi ed | 80 | How satisfied are you with the following Work/Life programs in your agency? Alternative Work Schedules (AWS) | 90.79\% | 50.62\% | 40.17\% | 4.78\% | 3.72\% | 0.71\% | 4.43\% | 74 | 62 | 7 | 6 | 1 | 150 | 4 |
| Satisfied -dissatisfi ed | 81 | How satisfied are you with the following Work/Life programs in your agency? Health and Wellness Programs (for example, exercise, medical screening, quit smoking programs) | 94.45\% | 45.10\% | 49.35\% | 4.53\% | 1.02\% | 0.00\% | 1.02\% | 84 | 94 | 8 | 2 | 0 | 188 | 3 |
| Satisfied -dissatisfi ed | 82 | How satisfied are you with the following Work/Life programs in your agency? Employee Assistance Program (EAP) | 83.58\% | 32.11\% | 51.47\% | 16.42\% | 0.00\% | 0.00\% | 0.00\% | 17 | 29 | 8 | 0 | 0 | 54 | 12 |
| Satisfied -dissatisfi ed | 83 | How satisfied are you with the following Work/Life programs in your agency? Child Care Programs (for example, daycare, parenting classes, parenting support groups) | 70.90\% | 0.00\% | 70.90\% | 29.10\% | 0.00\% | 0.00\% | 0.00\% | 0 | 2 | 1 | 0 | 0 | 3 | 3 |
| Satisfied -dissatisfi ed | 84 | How satisfied are you with the following Work/Life programs in your agency? Elder Care Programs (for example, support groups, speakers) | 83.33\% | 21.95\% | 61.38\% | 16.67\% | 0.00\% | 0.00\% | 0.00\% | 3 | 10 | 3 | 0 | 0 | 16 | 3 |

* AES prescribed items as of 2017 (5 CFR Part 250, Subpart C
** Unweighted count of responses excluding 'Do Not Know' and 'No Basis to Judge' The Dashboard only includes items 1-71.
Percentages are weighted to represent the Agency's population

| 72. Have you been notified whether or not you are eligible to telework? | N | \% |
| :---: | :---: | :---: |
| Yes, I was notified that I was eligible to telework. | 256 | 59.62\% |
| Yes, I was notified that I was not eligible to telework. | 90 | 20.64\% |
| No, I was not notified of my telework eligibility. | 62 | 14.77\% |
| Not sure if I was notified of my telework eligibility. | 21 | 4.97\% |
| Total | 429 | 100.00\% |
| 73. Please select the response below that BEST describes your current teleworking situation. | N | \% |
| I telework 3 or more days per week. | 4 | 1.10\% |
| I telework 1 or 2 days per week. | 151 | 35.86\% |
| I telework, but no more than 1 or 2 days per month. | 11 | 2.93\% |
| I telework very infrequently. | 27 | 6.04\% |
| I do not telework because I have to be physically present on the job. | 61 | 14.34\% |
| I do not telework because I have technical issues. | 11 | 2.49\% |
| I do not telework because I did not receive approval to do so. | 95 | 22.83\% |
| I do not telework because I choose not to telework. | 62 | 14.41\% |
| Total | 422 | 100.00\% |
| 74. Do you participate in the following Work/Life programs? Alternative Work Schedules | N | \% |
| Yes | 153 | 35.91\% |
| No | 148 | 35.37\% |
| Not available to me | 125 | 28.72\% |
| Total | 426 | 100.00\% |
| 75. Do you participate in the following Work/Life programs? Health and Wellness Programs | N | \% |
| Yes | 181 | 42.66\% |
| No | 188 | 45.47\% |
| Not available to me | 51 | 11.87\% |
| Total | 420 | 100.00\% |
| 76. Do you participate in the following Work/Life programs? Employee Assistance Program | N | \% |
| Yes | 59 | 13.69\% |
| No | 342 | 81.28\% |
| Not available to me | 21 | 5.03\% |


| Total | 422 | $100.00 \%$ |
| :--- | ---: | ---: |
| 77. Do you participate in the following Work/Life programs? Child Care Programs | N | $\%$ |
| Yes | 3 | $0.72 \%$ |
| No | 320 | $75.40 \%$ |
| Not available to me | 104 | $23.89 \%$ |
| Total | 427 | $100.00 \%$ |
| 78. Do you participate in the following Work/Life programs? Elder Care Programs | $\mathbf{N}$ |  |
| Yes | 15 | $3.50 \%$ |
| No | 303 | $71.37 \%$ |
| Not available to me | 107 | $25.13 \%$ |
| Total | 425 | $100.00 \%$ |

Percentages are weighted to represent the Agency's population.

| Where do you work? | N | \% |
| :---: | :---: | :---: |
| Headquarters | 312 | 72.73\% |
| Field | 117 | 27.27\% |
| Total | 429 | 100.00\% |
|  |  |  |
| What is your supervisory status? | N | \% |
| Non-Supervisor | 294 | 69.34\% |
| Team Leader | 43 | 10.14\% |
| Supervisor | 50 | 11.79\% |
| Manager | 28 | 6.60\% |
| Senior Leader | 9 | 2.12\% |
| Total | 424 | 100.00\% |
|  |  |  |
| Are you: | N | \% |
| Male | 160 | 38.28\% |
| Female | 258 | 61.72\% |
| Total | 418 | 100.00\% |
|  |  |  |
| Are you Hispanic or Latino? | N | \% |
| Yes | 38 | 9.03\% |
| No | 383 | 90.97\% |
| Total | 421 | 100.00\% |
|  |  |  |
| Please select the racial category or categories with which you most closely identify. | N | \% |
| American Indian or Alaska Native | 5 | 1.21\% |
| Asian | 10 | 2.43\% |
| Black or African American | 138 | 33.50\% |
| Native Hawaiian or Other Pacific Islander | 2 | 0.49\% |
| White | 241 | 58.50\% |
| Two or more races | 16 | 3.88\% |
| Total | 412 | 100.00\% |
|  |  |  |
| What is the highest degree or level of education you have completed? | N | \% |
| Less than High School | 0 | 0.00\% |


| High School Diploma/GED or equivalent | 23 | 5.45\% |
| :---: | :---: | :---: |
| Trade or Technical Certificate | 12 | 2.84\% |
| Some College (no degree) | 64 | 15.17\% |
| Associate's Degree (e.g., AA, AS) | 27 | 6.40\% |
| Bachelor's Degree (e.g., BA, BS) | 211 | 50.00\% |
| Master's Degree (e.g., MA, MS, MBA) | 72 | 17.06\% |
| Doctoral/Professional Degree (e.g., Ph.D., MD, JD) | 13 | 3.08\% |
| Total | 422 | 100.00\% |
|  |  |  |
| What is your pay category/grade? | N | \% |
| Federal Wage System | 1 | 0.24\% |
| GS 1-6 | 24 | 5.65\% |
| GS 7-12 | 282 | 66.35\% |
| GS 13-15 | 114 | 26.82\% |
| Senior Executive Service | 3 | 0.71\% |
| Senior Level (SL) or Scientific or Professional (ST) | 1 | 0.24\% |
| Other | 0 | 0.00\% |
| Total | 425 | 100.00\% |
|  |  |  |
| How long have you been with the Federal Government (excluding military service)? | N | \% |
| Less than 1 year | 17 | 3.98\% |
| 1 to 3 years | 37 | 8.67\% |
| 4 to 5 years | 21 | 4.92\% |
| 6 to 10 years | 95 | 22.25\% |
| 11 to 14 years | 19 | 4.45\% |
| 15 to 20 years | 25 | 5.85\% |
| More than 20 years | 213 | 49.88\% |
| Total | 427 | 100.00\% |
|  |  |  |
| How long have you been with your current agency (for example, Department of Justice, Environmental Protection |  |  |
| Agency)? | N | \% |
| Less than 1 year | 32 | 7.51\% |
| 1 to 3 years | 63 | 14.79\% |


| 4 to 5 years | 33 | 7.75\% |
| :---: | :---: | :---: |
| 6 to 10 years | 83 | 19.48\% |
| 11 to 20 years | 37 | 8.69\% |
| More than 20 years | 178 | 41.78\% |
| Total | 426 | 100.00\% |
| Are you considering leaving your organization within the next year, and if so, why? | N | \% |
| No | 310 | 72.60\% |
| Yes, to retire | 35 | 8.20\% |
| Yes, to take another job within the Federal Government | 53 | 12.41\% |
| Yes, to take another job outside the Federal Government | 14 | 3.28\% |
| Yes, other | 15 | 3.51\% |
| Total | 427 | 100.00\% |
|  |  |  |
| I am planning to retire: | N | \% |
| Within one year | 17 | 4.00\% |
| Between one and three years | 68 | 16.00\% |
| Between three and five years | 49 | 11.53\% |
| Five or more years | 291 | 68.47\% |
| Total | 425 | 100.00\% |
|  |  |  |
| Self-Identify as: | N | \% |
| Heterosexual or Straight | 351 | 86.88\% |
| Gay, Lesbian, Bisexual, or Transgender | 8 | 1.98\% |
| I prefer not to say | 45 | 11.14\% |
| Total | 404 | 100.00\% |
|  |  |  |
| What is your US military service status? | N | \% |
| No Prior Military Service | 334 | 78.96\% |
| Currently in National Guard or Reserves | 3 | 0.71\% |
| Retired | 18 | 4.26\% |
| Separated or Discharged | 68 | 16.08\% |
| Total | 423 | 100.00\% |


| Are you an individual with a disability? | $\mathbf{N}$ |  |
| :--- | ---: | ---: |
| Yes | 58 |  |
| No | $13.65 \%$ |  |
| Total | 367 | $86.35 \%$ |
| What is your age group? | 425 | $100.00 \%$ |
| 25 and under | $\mathbf{N}$ |  |
| $26-29$ | 2 | $0.45 \%$ |
| $30-39$ | 6 | $1.34 \%$ |
| $40-49$ | 74 | $16.48 \%$ |
| $50-59$ | 97 | $21.60 \%$ |
| 60 or older | 189 | $42.09 \%$ |
| Total | 81 | $18.04 \%$ |

Percentages for demographic questions are unweighted.

