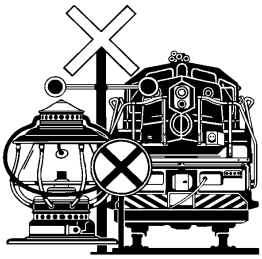
U. S. Railroad Retirement Board

Decatur, IL District Office
Millikin Court
132 S. Water St. Suite 320
Decatur, IL 62523-1308

PHONE NUMBER: 1-877-772-5772
FAX NUMBER: (217)423-7872
E-MAIL: decatur@rrb.gov



OFFICE HOURS:
Monday, Tuesday, Thursday, Friday: 9:00 AM to 3:30 PM
Wednesday: 9:00 AM to 12:00 PM
Closed all Federal Holidays

SECURE MESSAGING:
To send an email message with Personal Identifying Information (PII), please visit our website at WWW.RRB.GOV

SCHEDULE OF SERVICE FOR CALENDAR YEAR 2018

SERVICE LOCATIONS:
For the convenience of persons who are not able to utilize the services of the district office shown above, in-person service is regularly provided within the below mentioned counties. Please contact the office shown above to schedule an appointment.

The Decatur, IL District Office services the following counties:
ILLINOIS: Adams, Brown, Bureau, Cass, Champaign, Christian, Clark, Coles, Crawford, Cumberland, DeWitt, Douglas, Edgar, Effingham, Fayette, Ford, Fulton, Hancock, Henderson, Henry, Iroquois, Jasper, Knox, Livingston, Logan, McDonough, McLean, Macon, Marshall, Mason, Menard, Mercer, Montgomery, Morgan, Moultrie, Peoria, Piatt, Pike, Rock Island, Sangamon, Schuyler, Scott, Shelby, Stark, Tazewell, Vermilion, Warren, and Woodford. IOWA: Clinton, Muscatine and Scott.

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY CALLING OR WRITING THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.