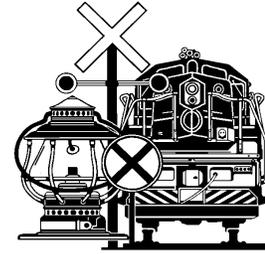


# U. S. Railroad Retirement Board

Kansas City District Office  
601 East 12<sup>th</sup> Street, Room G47  
Kansas City, MO 64106-2808



PHONE NUMBER: (877) 772-5772  
FAX NUMBER: (816) 426-5334  
E-mail: [kansascity@rrb.gov](mailto:kansascity@rrb.gov)  
for non-sensitive requests or information



OFFICE HOURS: 9:00 A.M. THRU 3:30 P.M. (Mondays, Tuesdays, Thursdays and Fridays)  
\*\*\*\* **9:00 A.M. until 12:00 P.M. (Wednesdays)** \*\*\*\*  
The office is closed on Federal Holidays

## SECURE MESSAGING

To send an email message including Personal Identifying Information (PII), please visit our website at  
[WWW.RRB.GOV](http://WWW.RRB.GOV)

## SCHEDULE OF SERVICE FOR CALENDAR YEAR 2020

### LOCATION OF NON-SCHEDULED SERVICE:

For the convenience of persons who are not able to utilize the services of the district office shown above, in-person service is provided as needed at the following location.  
Please contact the office shown above to schedule an appointment.

### TOPEKA, KANSAS

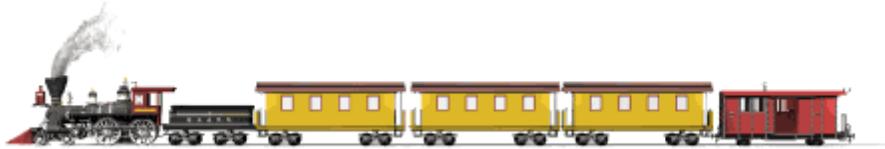
Service to other cities outside the metro area is provided on an as-needed basis.  
(MISSOURI - Chillicothe, Sedalia, Joplin, St Joseph, Bethany, and Moberly)  
(KANSAS - Atchison, Emporia, and Marysville)



The Kansas City District Office services the following counties:

**In Missouri:** Adair, Andrew, Barry, Bates, Barton, Benton, Buchanan, Caldwell, Carroll, Cass, Cedar, Chariton, Clay, Clinton, Cooper, Dade, Daviess, Dekalb, Gentry, Grundy, Harrison, Henry, Howard, Jackson, Jasper, Johnson, LaFayette, Lawrence, Linn, Livingston, Macon, McDonald, Mercer, Moniteau, Morgan, Newton, Nodaway, Pettis, Platte, Putnam, Randolph, Ray, St. Clair, Saline, Schuyler, Sullivan, Vernon, and Worth.

**In Kansas:** Allen, Anderson, Atchison, Bourbon, Brown, Clay, Chase, Coffey, Dickinson, Doniphan, Douglas, Franklin, Geary, Jackson, Jefferson, Johnson, Leavenworth, Linn, Lyon, Marshall, Miami, Morris, Nemaha, Osage, Pottawatomie, Riley, Shawnee, Wabaunsee, Washington, Woodson, and Wyandotte.



**PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY CALLING OR WRITING THE OFFICE IN ADVANCE. PLEASE FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY ALSO USE THE TELEPHONE TO CONDUCT YOUR BUSINESS.**

**YOU CAN CALL THE RRB HELP LINE TOLL FREE AT 1-877-772-5772 TO OBTAIN INFORMATION ABOUT UNEMPLOYMENT AND SICKNESS BENEFITS, REQUEST A LETTER SHOWING YOUR CURRENT MONTHLY RATE, REQUEST A MEDICARE CARD OR A DUPLICATE TAX STATEMENT AND OBTAIN A STATEMENT SHOWING THE AMOUNT OF COMPENSATION AND SERVICE CREDITED UNDER THE RAILROAD RETIREMENT ACT. YOU MAY ALSO OBTAIN THIS INFORMATION ON THE INTERNET AT [WWW.RRB.GOV](http://WWW.RRB.GOV).**

