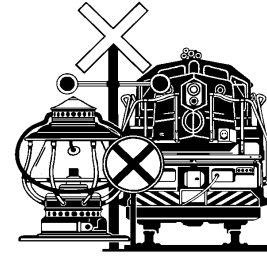


U. S. Railroad Retirement Board



Louisville, Kentucky District Office
600 Dr. Martin Luther King Jr Pl
Suite 267
Louisville, Kentucky 40202

PHONE NUMBER: (877) 772-5772
FAX NUMBER: (502) 582-5518
E-MAIL: louisville@rrb.gov
OFFICE HOURS: M-T-TH-F 9:00 AM THRU 3:30 PM
WEDS 9:00 AM to 12:00 PM
Closed Federal Holidays



SECURE MESSAGING

To send a secure email including Personal Identifying Information (PII) visit our website at
<https://rrb.gov/Field-Office-Locator/Louisville>

SCHEDULE OF SERVICE FOR CALENDAR YEAR 2020

LOCATIONS OF NON-SCHEDULED SERVICE:

For the convenience of persons who are not able to utilize the services of the district office shown above, in-person service may be provided at the following locations on an **as needed basis**. Please contact the office shown above to schedule an appointment.

Corbin, KY

Paducah, KY

The Louisville, KY District Office services the following counties in Indiana:

Clark	Floyd	Jefferson	Scott
Crawford	Harrison	Perry	

The Louisville, KY District Office services all of the counties in Kentucky except as follows:

SERVICED BY CINCINNATI, OH DISTRICT OFFICE

525 Vine Street, Suite 1940
Cincinnati, OH 45202-3125
Telephone: 877-772-5772

Boone	Kenton
Bracken	Mason
Campbell	Pendleton
Gallatin	Robertson
Grant	

SERVICED BY INDIANAPOLIS, IN DISTRICT OFFICE
Birch Bayh Federal Bldg, Suite 413
46 E Ohio St
Indianapolis, IN 46204-1946
Telephone: 877-772-5772

Henderson Union

SERVICED BY HUNTINGTON, WV DISTRICT OFFICE
New Federal Building, Room 145
640 Fourth Avenue, Post Office Box 2153
Huntington, WV 25721-2153
Telephone: 877-772-5772

Boyd
Carter
Elliott
Floyd
Greenup

Johnson
Lawrence
Lewis
Martin
Pike

SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE

If you telephone the office and receive a recorded message, please leave your name, telephone number (including area code) and RRB claim number and/or Social Security number and a brief message. Your call will be returned as soon as possible.

YOU CAN CALL THE RRB TOLL FREE AT 1-877-772-5772 TO OBTAIN INFORMATION ABOUT UNEMPLOYMENT AND SICKNESS BENEFITS, REQUEST A LETTER SHOWING YOUR CURRENT MONTHLY RATE, REQUEST A MEDICARE CARD, A DUPLICATE TAX STATEMENT AND OBTAIN A STATEMENT SHOWING THE AMOUNT OF COMPENSATION AND SERVICE CREDITED UNDER THE RAILROAD RETIREMENT ACT. YOU MAY ALSO REQUEST THIS INFORMATION FROM OUR INTERNET WEB SITE AT WWW.RRB.GOV.

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY TELEPHONING, WRITING, OR SENDING SECURE E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.

