

# U. S. Railroad Retirement Board

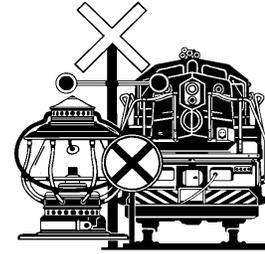


MESA, ARIZONA DISTRICT OFFICE  
FIESTA SQUARE, SUITE 106  
1220 S ALMA SCHOOL RD  
MESA AZ 85210-2078

PHONE: TOLL FREE (877) 772-5772  
FAX NUMBER: (480) 610-5988  
E-MAIL: [mesa@rrb.gov](mailto:mesa@rrb.gov)

OFFICE HOURS:

Monday, Tuesday, Thursday, Friday: 9:00 AM to 3:30 PM  
Wednesday: 9:00 AM to 12:00 PM  
*Closed all Federal Holidays*



SECURE MESSAGING:

To send an email message including Personal Identifying Information (PII), please visit our website at <https://rrb.gov/Field-Office-Locator/Mesa>

## SCHEDULE OF SERVICE FOR CALENDAR YEAR 2020

### LOCATIONS OF NON-SCHEDULED SERVICE:

For the convenience of customers who are unable to visit the district office shown above, in-person service is provided on an as needed basis at the following outreach locations. Please contact the office shown above to schedule an appointment.

Prescott, Flagstaff, Winslow, Yuma, Kingman, Lake Havasu City, and Tucson, Arizona  
Las Vegas, Nevada. Service is provided at other locations on request.

### The Mesa District Office services the following counties:

Arizona: All counties

Nevada: Clark County

### SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:

You can call toll free at 1-877-772-5772. The toll free number provides automatic routing of calls to claims representatives in the Mesa District Office and the nearby offices of Covina, CA, Oakland, CA and Roseville, CA. However during peak periods your call may be routed to any of our 53 offices Nationwide depending on availability. You can also obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate, request a replacement Medicare card, or get the work history of an active railroad employee. If you move to another part of the United States, the RRB toll-free number will also let you know the district office that handles your new residence.

**PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY TELEPHONING, WRITING, OR SENDING AN E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.**