

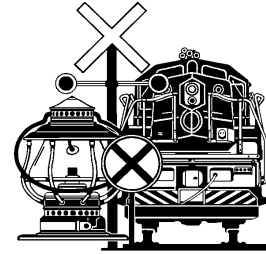
U. S. Railroad Retirement Board

New York, New York District Office
26 Federal Plaza, Room 3404
New York, New York 10278



PHONE NUMBER: (877) 772-5772
FAX NUMBER: (212) 264-1687

OFFICE HOURS: 9:00 AM - 3:30 PM
Monday, Tuesday, Thursday & Friday
9:00 AM – 12:00 PM on Wednesday
Closed for Federal Holidays



SECURE MESSAGING

To send an email message including Personal Identifying Information (PII) please visit our website at
<https://rrb.gov/Field-Office-Locator/newy>

SCHEDULE OF SERVICE FOR CALENDAR YEAR 2020

SERVICE LOCATIONS:

For the convenience of persons who are not able to utilize the services of the district office shown above, in-person service is provided on a non - scheduled basis. Please contact the office shown above to schedule an appointment.

The New York District Office serves all railroad employers, employees, and retirees located in New York City except Queens. Queens is served by our Central Islip office.

The New York District Office provides service to the following counties in New York State: Bronx, Dutchess, Kings, New York, Orange, Putnam, Richmond, Rockland, and Westchester, and the following counties in Connecticut: Fairfield, Middlesex, New Haven and New London.

You can call the RRB toll free at **1-877-772-5772** to obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate or request a replacement Medicare card.

PERSONS WHO NEED TO VISIT WITH A REPRESENTATIVE MUST CALL OR WRITE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.