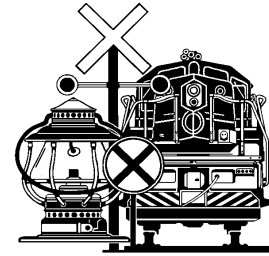


U. S. Railroad Retirement Board

Altoona PA District Office
1514 Eleventh Ave
Altoona PA 16601



PHONE NUMBER: (877) 772-5772
FAX NUMBER: (814) 946-3620
EMAIL: Altoona@rrb.gov
OFFICE HOURS: 9:00 AM THRU 3:00 PM -
Monday THRU Friday
Closed on Federal Holidays



SECURE MESSAGING

To send an email message including Personal Identifying Information (PII), please visit our website at
WWW.RRB.GOV

SCHEDULE OF SERVICE FOR CALENDAR YEAR 2021

CORP service will be suspended for 2021 while RRB field offices continue to remain closed to the public for in-person service due to the pandemic.

The Altoona District Office services the following counties:

In Maryland: Allegany and Garrett.

In West Virginia: Berkeley, Grant, Hampshire, Hardy, Jefferson, Mineral and Morgan.

In Pennsylvania: Bedford, Blair, Cambria, Cameron, Centre, Clearfield, Elk, Forest, Fulton, Huntingdon, Indiana, Jefferson and Somerset.

SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:

If you telephone the office and receive a recorded message, please leave your name, telephone number (including area code) and RRB claim number and/or Social Security number and a brief message. Your call will be returned as soon as possible.

You can call the RRB toll free at 877-772-5772 to obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate or request a replacement Medicare card.

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE -BY CALLING OR WRITING THE OFFICE IN -ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.