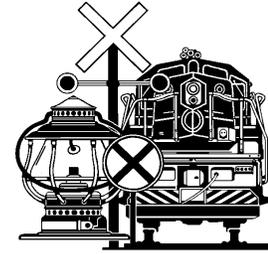


U. S. Railroad Retirement Board



Baltimore, Maryland District Office
George H Fallon Federal Building
31 Hopkins Plaza, Suite 820
Baltimore, Maryland 21201-2896

PHONE NUMBER: (877) 772-5772
FAX NUMBER: (410) 962-9835
SECURE MESSAGING: baltimore@rrb.gov
OFFICE HOURS: 9:00 AM THRU 3:00 PM
Monday through Friday
Closed on Federal Holidays
SECURE MESSAGING:



To send an email message including Personal Identifying Information (PII), please visit our website at WWW.RRB.GOV

SCHEDULE OF SERVICE FOR CALENDAR YEAR 2021

CORP service will be suspended for 2021 while RRB field offices continue to remain closed to the public for in-person service due to the pandemic.

The Baltimore District Office services the following counties:

In Virginia: Loudoun, Fairfax, Prince William, Warren, Arlington, Clarke, Frederick, Accomack, and Northampton, as well as the independent cities of Alexandria, Fairfax, Falls Church, Manassas, Manassas Park, and Winchester

The District Office provides services to all of the counties in Maryland except: Garrett and Allegany
The District Office provides services to all of the counties in Delaware except: New Castle

SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:

If you telephone the office and receive a recorded message, please leave your name, telephone number (including area code) and RRB claim number and/or Social Security number and a brief message. Your call will be returned as soon as possible.

You can call the RRB toll free at 877-772-5772 to obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate or request a replacement Medicare card.

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY TELEPHONING, WRITING, OR SENDING AN E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.