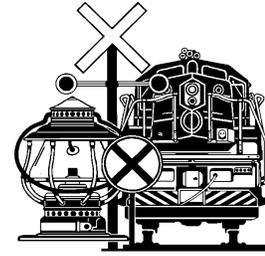


U. S. Railroad Retirement Board

Buffalo, New York District Office
Suite 110
186 Exchange St
Buffalo, New York 14204-2085



PHONE NUMBER: (877) 772-5772
FAX NUMBER: (716) 551-3802
OFFICE HOURS:
9:00 AM THRU 3:00 PM - Monday THRU Friday
Closed on Federal Holidays



SECURE MESSAGING:

To send an email message including Personal Identifying Information (PII), please visit our website at WWW.RRB.GOV

SCHEDULE OF SERVICE FOR CALENDAR YEAR 2021

CORP service will be suspended for 2021 while RRB field offices continue to remain closed to the public for in-person service due to the pandemic.

The Buffalo District Office services the following counties:

New York: Allegany, Cattaraugus, Cayuga, Chautauqua, Chenango, Cortland, Erie, Genesee, Herkimer, Jefferson, Lewis, Livingston, Madison, Monroe, Niagara, Oneida, Onondaga, Ontario, Orleans, Oswego, St. Lawrence, Schuyler, Seneca, Steuben, Tompkins, Wayne, Wyoming, Yates. **Pennsylvania:** Crawford, Erie, McKean, Mercer, Venango, Warren. **Province of Ontario, Canada:** Those communities whose Postal Code begins with the letter "K", "L", or "M". (Generally, this is the eastern and central portion of the Province, the Niagara Peninsula and Metro Toronto.)

SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:

You can call the RRB toll free at 1-877-772-5772 to obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate or request a replacement Medicare card.