

U. S. Railroad Retirement Board

MAZZOLI FEDERAL BUILDING 600 DR MARTIN LUTHER KING JR PL SUITE 267 LOUISVILLE, KY 40202-2285 PHONE NUMBER: 1-877-772-5772 FAX NUMBER: 1-502-582-5518 E-MAIL: louisville@rrb.gov Office Hours: 9:00 AM THRU 3:00 PM - Monday THRU Friday **Closed on Federal Holidays** SECURE MESSAGING To send a secure email including Personal Identifying Information (PII) visit our website at WWW.RRB.GOV

SCHEDULE OF SERVICE FOR CALENDAR YEAR 2021

There will be no scheduled or "as needed" CORP service for 2021 while RRB field offices continue to remain closed to the public for in-person service due to the pandemic.

Corbin, KY

Paducah, KY

The Louisville, KY District Office services the following counties in Indiana: Clark Flovd Jefferson Scott Crawford Harrison Perry

The Louisville, KY District Office services all of the counties in Kentucky except as follows:

> SERVICED BY CINCINNATI, OH DISTRICT **CBLD Center, Room 201** 36 E 7th Street Cincinnati, OH 45202-4439 Telephone: 877-772-5772 Boone Kenton Bracken Mason Campbell Pendleton

Robertson

Grant

Gallatin



SERVICED BY INDIANAPOLIS, IN DISTRICT OFFICE Birch Bayh Federal Building 46 E Ohio St, Room 413 Indianapolis, IN 46205 Telephone: 877-772-5772

Henderson Union

SERVICED BY HUNTINGTON, WV DISTRICT OFFICE New Federal Building, Room 112 640 Fourth Avenue, Post Office Box 2153 Huntington, WV 25721-2153 Telephone: 877-772-5772

Boyd Carter Elliott Floyd Greenup Johnson Lawrence Lewis Martin Pike

SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE

If you telephone the office and receive a recorded message, please leave your name, telephone number (including area code) and RRB claim number and/or Social Security number and a brief message. Your call will be returned as soon as possible.

YOU CAN CALL THE RRB TOLL FREE AT 1–877-772-5772 TO OBTAIN INFORMATION ABOUT UNEMPLOYMENT AND SICKNESS BENEFITS, REQUEST A LETTER SHOWING YOUR CURRENT MONTHLY RATE, REQUEST A MEDICARE CARD, A DUPLICATE TAX STATEMENT AND OBTAIN A STATEMENT SHOWING THE AMOUNT OF COMPENSATION AND SERVICE CREDITED UNDER THE RAILROAD RETIREMENT ACT. YOU MAY ALSO REQUEST THIS INFORMATION FROM OUR INTERNET WEB SITE AT <u>WWW.RRB.GOV</u>.

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY TELEPHONING, WRITING, OR SENDING SECURE E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.