

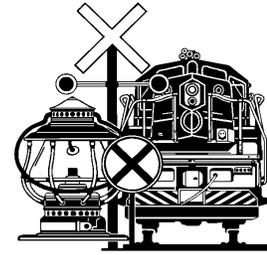
U. S. Railroad Retirement Board



Spokane Washington District Office

United States Courthouse
920 W. Riverside Ave. Ste. 492B
Spokane Washington 99201-1081

E-mail: Spokane@rrb.gov
PHONE NUMBER: (877) 772-5772 {Toll Free}
FAX NUMBER: (509) 353-2741
OFFICE HOURS:
9:00 AM THRU 3:00 PM - Monday THRU Friday
Closed on Federal Holidays



SECURE MESSAGING

To send an email message including Personal Identifying Information (PII), please visit our website at WWW.RRB.GOV

SCHEDULE OF SERVICE FOR CALENDAR YEAR 2021

SECURE MESSAGING

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For the convenience of those who are unable to visit the district office shown above, you may contact us by telephone. We are able to develop applications and conduct most business by phone and mail.

**SCHEDULE OF SERVICE FOR CALENDAR YEAR 2021
DUE TO COVID19 ALL SERVICES LISTED BELOW HAVE
BEEN TEMPORILY SUSPENDED UNTIL FURTHER NOTICE.
OFFICES REMAIN CLOSED TO THE PUBLIC AT THE
PRESENT TIME AND WILL REMAIN SO FOR THE
UNFORSEEN FUTURE.**

LOCATIONS OF SCHEDULED AND NON-SCHEDULED SERVICE:

For the convenience of those who are unable to utilize the services of the district office shown above, in-person service may be provided at the following locations on an as needed basis. Please contact the office shown above to schedule an appointment.

District office personnel travel throughout the area and may provide service to such towns as Lewiston, Idaho; Pasco, Wenatchee and Yakima, Washington; Hermiston and La Grande, Oregon; as well as, Whitefish, Kalispell, and Thompson Falls, Montana. Services may be provided at other locations as required.

The Spokane Washington District Office services the following counties:

WASHINGTON: Adams, Asotin, Benton, Chelan, Columbia, Douglas, Ferry, Franklin, Garfield, Grant, Kittitas, Lincoln, Okanogan, Pend Oreille, Spokane, Stevens, Walla Walla, Whitman, and Yakima.

OREGON: Baker, Grant, Harney, Umatilla, Union and Wallowa.

IDAHO: Benewah, Bonner, Boundary, Clearwater, Kootenai, Latah, Lewis, Nez Perce and Shoshone.

MONTANA: Flathead, Lake, Lincoln, and Sanders

SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:

You can call toll free at 1-877-772-5772; the toll free number provides automatic routing of calls to claims representatives nationwide. You can also obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate, request a replacement Medicare card, request duplicate tax statements, or get the work history of an active railroad employee. If you move to another part of the United States, the RRB toll-free number will also let you know the district office that handles your new residence.

YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP. PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY FIRST CONTACTING US BY TELEPHONE, IN WRITING, OR SEND AN E-MAIL TO THE OFFICE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED.