



RRB News

U.S. Railroad Retirement Board

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RRB Relocates Boston District Office

The U.S. Railroad Retirement Board (RRB) recently relocated its Boston District Office to the John W. McCormack Post Office and Courthouse, 5 Post Office Square, Suite 170044, Boston, Massachusetts 02109. The office opened to the public on October 17.

The previous office was in the John F. Williams Coast Guard Building at 408 Atlantic Avenue. The new location provides a more central location in the downtown area just a few blocks away from the previous office.

In coordination with the General Services Administration, the RRB has been reviewing its real estate footprint to identify cost-saving opportunities to relocate offices to vacant space in federal buildings. The relocation of the Boston office is part of a series of field office moves scheduled for this calendar year, with projected savings of approximately \$1.2 million over a 10-year period.

The office serves the railroad community from 9 a.m. to 3 p.m. Monday through Friday. Appointments for in-person service are not required but can be arranged through the agency's toll-free number at (877) 772-5772. Customers can also send a secure message to their local field offices through the agency website, **RRB.gov**. To send a secure message, click on the "Field Office Locator" tab then access the page for a particular office.

Director of Field Service Mark Blythe said, "This move will save money while maintaining accessibility and convenience due to the proximity to the previous location. Serving our constituents remains our highest priority and we look forward to welcoming them at this new location."

He commended Boston District Manager Sarah Balboni for successfully coordinating the move with the RRB's information technology staff to ensure timely network connectivity and availability of phone service, copiers, and scanning stations at the new space.

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The RRB, an independent federal agency headquartered in Chicago, pays more than \$14.6 billion each year in benefits under the federal Railroad Retirement and Railroad Unemployment Insurance Acts, which cover the nation's railroad workers and their families.